A GUIDE TO

Legal Services in Maryland

Pro Bono Resource Center of Maryland
An MSBA/Legal Services Partnership

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MARYLAND STATE BAR ASSOCIATION
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INTRODUCTION

The 2014 edition of the Guide to Legal Services in Maryland (Guide) has been compiled and updated by the Pro Bono Resource Center of Maryland, Inc. (PBRC), the statewide coordinator and clearinghouse for volunteer civil legal services. PBRC’s mission is to promote equal access to justice in Maryland by coordinating and supporting volunteer civil legal services, providing resources and support for legal advocates for the poor, and promoting cooperation within the legal community. PBRC does not provide legal advice or direct legal representation.

This Guide is geared primarily to assist individuals with limited income who are seeking legal assistance. It is intended to be a resource for judges, lawyers, social service workers, and persons making referrals or seeking assistance with a range of legal problems. A majority of the organizations and programs included within the Guide have attorneys on staff or involve volunteer lawyers and offer free or reduced fee legal services for persons who are eligible.

This resource also includes lawyer referral programs for individuals who have the means to pay for a lawyer and simply need direction in locating one who can handle their particular legal problem.

Further, it includes community services providers who offer non-legal services ranging from counseling for mental health, drug addiction, and domestic violence to crisis intervention, domestic violence shelters and safe houses, abuser intervention programs, and elder care. Most but not all of these community service providers offering non-legal services have a legal services component as well.

The organizations and programs are listed and indexed alphabetically (page iv), geographically (page 132), and topically (page 142).

ACKNOWLEDGEMENTS:

We would like to thank the following individuals for their contributions toward the comprehensive revamping of this edition of the Guide: Renée E. Hood, Emily Kolas, Alicia A. Lee, Stacy L. Bensky, Sharon E. Goldsmith, Jean P. Pula, and Elizabeth L. Grove.

The 2014 edition of the Guide has been subsidized through the generous support of:

Maryland State Bar Association’s Section of Delivery of Legal Services
Bar Associations Insurance Trust Fund
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Organization/Program Categories

Each organization/program is listed with the organization’s name, address, website, telephone number, email, geographic service area/counties, intake hours, eligibility criteria, type of law or services provided, languages, and a brief description.

COUNTRIES: The counties category indicates in which jurisdictions and counties the program operates. Please note that many of the programs listed in the Guide are statewide, offering services throughout Maryland, although their office may be located in one particular city.

INTAKE: The intake category indicates the organization/program’s hours. Some organizations have walk-in hours and some require appointments first. Please be sure to note the intake hours of each individual program, as each are different. Intake hours are also subject to change, so individuals should feel free to call and confirm or check for updated hours.

ELIGIBILITY: The eligibility category indicates what criteria an individual must meet in order to be eligible for that particular program. A majority of the programs listed in the Guide have income eligibility guidelines in order to qualify for free or reduced fee legal assistance. Financial requirements will be indicated in this category. Some programs may only serve limited geographic regions or residents of certain counties, and that will be indicated in this category as well.

DESCRIPTION: The description category gives a brief description of the organization and the type of work that they do. It will also elaborate on the type of assistance an individual can receive from that particular program (i.e., legal advice/consultation only, direct representation, lawyer referral services, counseling, or otherwise) which is also listed in the “service” category.

SERVICE: The service category indicates the area of law in which advice or assistance is offered. There are a limited number of criminal legal services programs – the principal one being the Office of the Public Defender. All other non-criminal types of legal problems are considered civil and will be broken down more specifically here. This category will also indicate the type of assistance an individual can receive from the program – i.e., legal advice/consultation only, direct representation, lawyer referral services, counseling, or otherwise.
Denial of Assistance (service limitations)

Maryland law does not provide a right to legal counsel or assistance in civil matters. Users of the Guide should be aware that due to inadequate financial and human resources, many eligible persons seeking assistance with their legal problems will not receive service/representation. In addition to financial and human resources, denial of assistance may also be due to a variety of other factors, including the program’s case priorities, case backlog, conflict of interest, or specific eligibility requirements. In some instances the programs may need to reduce their hours for intake or eliminate categories of service because of excessive demands and inadequate funds or resources. Should an eligible individual with a legitimate legal issue be denied service, he/she is encouraged to seek assistance through another program.

Basic Guidelines

The following are some basic guidelines to follow in using this Guide and seeking the appropriate program for assistance.

1. **Identify the type of legal problem.** If the legal problem involves a civil matter (i.e., anything other than a criminal case), the first contact should generally be to the Maryland Legal Aid Bureau. The Legal Aid Bureau is the principal legal services provider for low-income clients in the state. The Bureau has offices in several jurisdictions throughout Maryland. The type of cases handled by each particular office may vary depending upon the location, so it is important to contact the office in the jurisdiction in which the person who is seeking assistance resides or has a case to determine eligibility.

2. If the Legal Aid Bureau is unable to assist an individual for any reason, the next step should be to approach another program which either specializes in the area of law in which the individual needs help or a local program offering services for a wide range of legal problems.

3. For those individuals who can afford to pay a limited amount in legal fees, they can receive assistance from the reduced fee or lawyer referral programs listed.

4. For those with legal problems in the **criminal area**, the first contact should be the **Office of the Public Defender (OPD)**. The OPD covers the entire state with offices in most jurisdictions.
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2-1-1 Maryland  
(United Way of Central Maryland)

Address: 100 S. Charles St., 5th Floor  
Baltimore, MD 21201

Website: www.211md.org

Phone: 2-1-1 (24 Hour Hotline)  
410-547-8000

Email: info@211MD.org

Counties: Statewide

Intake: Call 2-1-1 or visit www.211md.org

Eligibility: None. This organization has no limiting eligibility criteria.

Description: 2-1-1 Maryland is a quick and easy way to find information and get referrals for thousands of programs and services across Maryland. Anyone, of any age, can call 2-1-1 at anytime. 2-1-1 call specialists are trained to assist people dealing with all kinds of challenges, including housing, utility shutoffs, family crisis, financial, legal, employment, and other problems. 2-1-1 is available 24 hours a day, 365 days a year, in over 170 languages and TDD/TTY for the deaf and hard of hearing.

Service: General Information and Referral Services

Language: All
Allegany Law Foundation, Inc.

ALF

Address: 110 Greene St.
Cumberland, MD 21502

Website: www.alleganylaw.com

Phone: 301-722-3390

Email: alleganylaw@wirefire.com

Counties: Allegany

Intake: Call 301-722-3390 Monday–Thursday 9:00 AM–12:00 PM

Eligibility: Financial eligibility requirement (MLSC guidelines). Must be resident of Allegany County or legal matter must have taken place in Allegany County.

Description: Provides free legal representation to Allegany County residents with limited income or who are over age 60 in civil legal matters. Matches eligible clients with skilled lawyers. Also manages brief civil legal advice clinics in family law, bankruptcy, and foreclosure prevention, where attorneys provide free brief legal advice to the general public. Call for more information.

Service: Elderly, Family Law, Foreclosure, General Civil Legal Services, General Information and Referral Services, Senior Citizens

Language: English
Alternative Directions, Inc.

ADI

Address: 2505 North Charles St.
Baltimore, MD 21218

Website: www.alternativedirectionsinc.org

Phone: 410-889-5072

Email: info@alternativedirections.org

Counties: Statewide

Intake: Walk-ins okay, appointments preferred. Monday–Friday 9:30 AM–4:00 PM

Eligibility: Financial eligibility requirement (MLSC guidelines).

Description: Provides free civil legal assistance to incarcerated and low income women and men. Conducts workshops at correctional facilities. ADI provides assistance to incarcerated individuals who represent themselves in uncontested civil legal matters, such as uncontested divorce, temporary guardianship, child support modification, name change, and visitation rights. ADI also provides referrals to social service agencies and community resources for individuals in need.

Service: Child Support, Family Law, General Information and Referral Services, Lawyer Referral Services

Language: English
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**ACLU - MD**

**Address:**
3600 Clipper Mill Rd., Suite 350  
Baltimore, MD 21211

**Website:**
www.aclu-md.org

**Phone:**
410-889-8555

**Email:**
aclu@aclu-md.org

**Counties:**
Statewide

**Intake:**
No walk-ins. Call 443-524-2558 on Tuesdays and Thursdays 1:00 PM–3:00 PM or send letter to address above. Also may fax a summary complaint to 410-366-7838. Include contact information for a reply.

**Eligibility:**
Location of incident/issue must take place in Maryland.

**Description:**
Work in the state and federal courts, the Maryland General Assembly, local governments, and in communities across the state to advocate for issues involving education reform, fair housing, free speech, LGBT rights, racial justice, privacy and technology, immigrants’ rights, disability rights, police practices, open government, youth rights, voting rights, religious liberty, prisoners’ rights, juvenile justice, women’s rights, and reproductive freedom.

**Service:**
Disabled Persons, Discrimination, Education/Information on Legal Issues, Employment, LGBT Issues, Homeless Persons, Housing, Immigration, Juveniles, Mental Health, Offenders/Prisoners Rights, Women

**Language:**
English, Spanish
Asian Pacific American Legal Resource Center

APALRC

Address: 1012 14th St., N.W., Suite 450
Washington, DC 20005

Website: www.apalrc.org

Phone: 202-393-3572, ext. 22 (Helpline)
202-706-7150 (Office Phone)

Email: helpline@apalrc.org

Counties: Montgomery, Prince George's, Washington, DC, VA

Intake: Walk-in hours Monday 1:00 PM–4:00 PM Otherwise call helpline 202-393-3572.
Deferred Action For Childhood Arrivals (DACA) walk-in hours Wednesday 1:00 PM–6:00 PM

Eligibility: Financial eligibility requirement (MLSC guidelines and MD CDBG guidelines).

Description: Provides linguistically accessible and culturally appropriate legal assistance to low income Asian Pacific Americans who, because of language and cultural barriers, have difficulties accessing mainstream legal services. If you have a legal problem and cannot afford a lawyer, come to APALRC's office during the above intake hours or call the Multilingual Legal Helpline at 202-393-3572.

Service: Domestic Violence, Domestic Violence Legal Services, Employment, Family Law, General Civil Legal Services, Housing, Immigration, Landlord/Tenant, Public Benefits

Language: English, Chinese, Korean, Vietnamese, South Asian
ASHA for Women:
Asian Women’s Self Help Association

ASHA

Address: P.O. Box 2084
Rockville, MD 20847

Website: www.ashaforwomen.org

Phone: 202-230-8152 (Office)
888-417-2742 (Helpline)

Email: coordinator@ashaforwomen.org

Counties: Maryland, Washington, DC, DC Metropolitan Area

Intake: No walk-ins. Call 888-417-2742 Monday–Friday 9:00 AM–5:00 PM
If no answer leave a message.

Eligibility: Asian women from India, Pakistan, Bangladesh, Nepal, Bhutan, and Sri Lanka residing in Maryland and the DC Metropolitan area.

Description: Assists Asian victims of domestic violence.

Service: Domestic Violence, Domestic Violence Counseling Services, Domestic Violence Court Accompaniment, Education/Information on Legal Issues, General Information and Referral Services, Rape and Sexual Assault Crisis Services, Victim/Witness Assistance, Women

Language: English, and languages spoken in India, Pakistan, Bangladesh, Nepal, Bhutan, and Sri Lanka
Ask a Lawyer in the Law Library

Address: Anne Arundel County Public Law Library, Circuit Court for Anne Arundel County
7 Church Circle, Suite 303, PO Box 2395
Annapolis, MD 21401

Website: www.circuitcourt.org/law-library-mainmenu-40

Phone: 410-222-1387

Email: library@circuitcourt.org

Counties: Anne Arundel

Intake: Walk-in Clinic held at Anne Arundel County Public Law Library Wednesday
11:00 AM–1:00 PM Sign up at 10:45 AM for lottery to determine time slots.

A second walk-in clinic held at Anne Arundel County Public Library North County
Area Branch (1010 Eastway, Glen Burnie, MD 21060 – 410-222-6270) on the 3rd
Wednesday of every month 4:30 PM–6:30 PM Sign-up at 4:15 PM for lottery to
determine time slots.

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Volunteer attorneys provide brief 20-minute free legal consultations on a wide
variety of civil, non-family, legal issues. No appointment necessary. The
attorney you meet with may not have expertise in the area of law you need, but
they will make every effort to answer your questions correctly.

Family law issues are best addressed by the Family Law Self Help Center. The
Lawyer in the Law Library Program is a limited legal advice service and should
not be considered a substitute for representation. If you need an attorney to
represent you contact the Anne Arundel Bar Association Lawyer Referral Service
at 410-280-6961.

Service: General Civil Legal Services, General Information and Referral Services, Debt and
bankruptcy, Landlord/Tenant, Real Estate, Employment and Wage Claim Issues,
Contracts, Warranties and/or Consumer Disputes, Wills, Estate Planning,
Probate, Living Wills

Language: English
Attorney General’s Office, Consumer Protection Division

OCP

Address: 200 St. Paul Place
Baltimore, MD 21202

Website: www.oag.state.md.us

Phone: 410-528-8662 (Consumer Complaint Hotline)
        410-528-1840 (Medical Billing Complaints)

Email: consumer@oag.state.md.us

Counties: Statewide

Intake: Monday–Friday 9:00 AM–3:00 PM

Eligibility: None. This organization has no limiting eligibility criteria.

Description: The Consumer Protection Division provides mediation services to consumers to help resolve complaints against businesses and health insurance carriers. The Division can also provide information about complaints that have been filed against businesses, tell you if your new home builder or health club is properly registered, and provide publications to help you make good decisions in the marketplace.

Service: Consumer Complaints – General, Landlord/Tenant, Mediation

Language: English
Attorney Grievance Commission of Maryland

Address: 100 Community Place, Suite 3301
Crownsville, MD 21032

Website: www.mdcourts.gov/attygrievance

Phone: 410-514-7051

Email: agcmd@mdcourts.gov

Counties: Statewide

Intake: Monday–Friday 9:00 AM–5:00 PM

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Enforces the Maryland Lawyers' Rules of Professional Conduct. Protects the public from attorneys who fail to maintain high standards of professional conduct. This service is strictly disciplinary in nature, and does not include legal representation of the public or recovery of attorney's fees.

Service: Complaints against Maryland attorneys

Language: English
| **Address:** | 6925 B Willow St., NW  
Washington, DC 20012 |
| **Website:** | www.ayuda.com |
| **Phone:** | 202-387-4848 |
| **Counties:** | Maryland, Washington, DC, Pennsylvania, Virginia |
| **Intake:** | Immigration consultations for low-income individuals: Thursday 9:00 AM–11:00 AM by appointment only ($40 per consult per person, cash only).  
Domestic violence, sexual assault and trafficking consultations: Monday–Friday 9:00 AM–5:00 PM (no charge). |
| **Eligibility:** | Financial eligibility requirement; foreign-born client. |
| **Description:** | Provides multilingual legal and social services for low-income immigrants in the areas of immigration, human trafficking, domestic violence, and family law. Ayuda’s immigration attorneys and paralegals provide advice and counsel, brief services, and full representation in a wide range of family and humanitarian-based immigration cases, including asylum, petitions for battered spouses and abused and neglected children, and applications for visas on behalf of victims of crimes and human trafficking. Ayuda’s domestic violence/family law attorneys and paralegals provide similar services in the areas of Temporary/Civil Protection Orders, divorce, custody, and child support. |
| **Service:** | Domestic Violence, Sexual Assault, Human Trafficking, Family Law, Immigration, Social Services Support |
| **Language:** | English, Spanish, French |
Baltimore Neighborhoods, Inc.

BNI

Address: 2530 N. Charles St.
Baltimore, MD 21218

Website: www.bni-maryland.org

Phone: 800-487-6007 (Hotline)
410-243-6007 (Office/Administration)
410-243-4400 (Fair Housing)
410-243-6007 (Call Center-Landlord/Tenant)

Email: info@bni-md.org

Counties: Statewide

Intake: Call for additional information.

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Promotes justice in housing through education, testing, and litigation. The tenant/landlord counseling hotline provides tenants and landlords across the state with information regarding their rights and responsibilities under Maryland law. BNI also publishes guides to these laws and offers tenant and landlord introduction packets and tenant-landlord counseling at no charge. BNI offers lease review and offers referrals for legal assistance and financial assistance.

Service: Education/Information on Legal Issues, Landlord/Tenant, Fair Housing

Language: English
### Battered Spouse Program/Family and Children's Services of Central Maryland

**Address:**

- **Anne Arundel County:** Severna Park Office 815 Ritchie Highway, Suite 126
  Severna Park, MD 21146, 410-571-8341;
- **Baltimore City:** Administrative Office 4623 Falls Rd. Baltimore, MD 21209, 410-366-1980, 800-899-4601; Park Heights Family Support Center 4330-D Pimlico Rd.
  Baltimore, MD 21215, 410-578-0244;
- **Baltimore County:** Woodlawn Office 7000 Security Boulevard, Suite 302
  Baltimore, MD 21244, 410-281-1334;
- **Carroll County:** Westminster Office 22 North Court St. Westminster, MD 21157, 410-876-1233; West End Place Adult Day Care & Apartments 7 Schoolhouse Ave.
  Westminster, MD 21157, 410-848-2433;
- **Harford County:** Bel Air Office 44 E. Gordon St. Bel Air, MD 21014, 410-838-9000; Adult Day Care at Harford Community College 309 Thomas Run Rd. Bel Air,
  MD 21015, 410-838-3222;
- **Howard County:** Columbia Office Wilde Lake Village Center, 10451 Twin Rivers Rd., Suite 100 Columbia, MD 21044, 410-997-3557; Laurel Office Patuxent
  Square 9900 Washington Blvd. Laurel, MD 20723, 410-880-5917

**Website:** www.fcsmd.org

**Phone:** See above.

**Email:** info@fcsmd.org

**Counties:** Anne Arundel, Baltimore City, Baltimore County, Carroll, Harford, Howard

**Intake:** Call for additional information.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Provides domestic violence/abuse help services. This includes counseling, safety planning, safe house/shelter placement, etc. Also has programs to help with relationship issues, depression, mental/emotional disorders, anger management, death, disability/illness, eating disorders, school problems, and elder services.

**Service:** Domestic Violence Counseling Services, Domestic Violence Shelter

**Language:** English, Spanish
Better Business Bureau of Greater Maryland, Inc.

BBB

Address: 502 S. Sharp St., Suite 1200
Baltimore, MD 21201

Website: www.greatermd.bbb.org

Phone: 410-347-3990

Counties: Statewide

Intake: Monday–Thursday 8:00 AM–4:30 PM, Friday 8:00 AM–2:30 PM

Eligibility: Businesses and consumers.

Description: Answers consumers' questions. Works with businesses to resolve consumer complaints. Provides free reliability reports on businesses in the Bureau; files formal mediation and arbitration programs for consumers and businesses; and conducts consumer education on fraud and bad business practices. Refers difficult cases to the Consumer Protection Division of the Maryland Attorney General's Office.

Service: Consumer Complaints – General, Alternative Dispute Resolution

Language: English
**Boat People SOS**

**BPSOS**

**Address:** 817 Silver Spring Ave., Suite 207  
Silver Spring, MD 20910

**Website:** www.bpsos.org

**Phone:** 301-439-0505

**Email:** dan.tran@bpsos.org

**Counties:** Statewide

**Intake:** No walk-ins. Call 301-439-0505 Monday–Friday 9:00 AM–5:00 PM to schedule an appointment.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Provides direct services, legal services, advocacy, development, refugee protection, education, and housing to victims of abuse or human trafficking.

**Service:** Domestic Violence, Domestic Violence Counseling Services, Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Education/Information on Legal Issues, General Civil Legal Services, Immigration, Translation Services, Victim/Witness Assistance, Women

**Language:** English, Vietnamese
CAIR Coalition
(Capital Area Immigrants Rights)

Address: 1612 K. St., NW, Suite 204
          Washington, DC  20006

Website: www.caircoalition.org

Phone: 202-331-3320

Counties: Maryland, Washington, DC, Virginia

Intake: Call 202-331-3320 for additional information.

Eligibility: Must be an immigrant.

Description: Provides free legal assistance, asylum, and relief services to immigrants living in Maryland, Washington, DC, and VA.

Service: Education/Information on Legal Issues, General Civil Legal Services, Immigration, Victim/Witness Assistance

Language: English, Spanish
Casa de Maryland, Inc.: Legal Program

Address: 8151 15th Ave.
Hyattsville, MD 20783

Website: www.casademaryland.org

Phone: 301-431-4185

Counties: Prince George's

Intake: Legal consultations held Tuesday 8:00 AM First come, first served. Recommended to arrive earlier than 8:00 AM/as early as possible.

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Seeks to improve the quality of life and legal justice for Latinos and low-income families through legal education, legal services, and advocacy projects. Offers legal consultations and representation for day laborers, domestic workers, and tenants. Negotiates claims, brings lawsuits in state and federal courts for nonpayment of wages, minimum wage and overtime violations, unlawful wage deductions, discriminatory employment practices, retaliatory discharges, and involuntary servitude. Provides legal assistance to low-wage tenants and tenant associations on landlord/tenant issues.

Service: Employment, Housing, Immigration

Language: English, Spanish, French
Catholic Charities Archdiocese of Washington: Archdiocesan Legal Network

ALN

Address: 924 G. St., NW
Washington, DC  20004

Website: www.catholiccharitiesdc.org/ALN

Phone: 202-350-4305 (Intake Hotline)
202-772-4325 (En Español)

Email: james.bishop@catholiccharitiesdc.org

 Counties: Maryland, Washington, DC

Intake: To schedule an appointment call 202-350-4305
Monday, Tuesday, and Friday 9:30 AM–12:00 PM and 2:00 PM–4:30 PM
Wednesday and Thursday 9:30 AM–12:00 PM and 2:00 PM–7:30 PM

Eligibility: Financial eligibility requirement (low-income individuals earning less than 200% of federal poverty level).

Description: Pro bono legal service provides clients with general information, access to volunteer attorneys and law firms, as well as referrals to other appropriate legal service organizations for issues pertaining to Consumer Debt/Bankruptcy, Employment, Family Law (including Child Custody and Domestic Violence), Landlord/Tenant Housing Issues, Public Benefits (Social Security, Disability), Wills and Probate, Guardianship and Conservatorship

Service: General Civil Legal Services, General Information and Referral Services, Consumer Debt/Bankruptcy, Employment, Family Law, Child Custody, Domestic Violence, Landlord/Tenant/Housing Issues, Public Benefits (Social Security, Disability), Wills and Probate, Guardianship and Conservatorship

Language: English, Spanish
Catholic Charities Archdiocese of Washington: Immigration Legal Services

LS

Address: 12247 Georgia Ave.
Silver Spring, MD 20902

Website: www.catholiccharitiesdc.org/ILS

Phone: 202-772-4352

301-942-1790 (Silver Spring)

Email: communications@catholiccharitiesdc.org

Counties: Maryland, Washington, DC

Intake: Walk-ins Tuesday 9:30 AM–11:30 AM first come, first served $60 consultation fee (924 G St., NW, Washington DC 20004), Wednesday 9:00 AM–1:00 PM first come, first served $40 consultation fee (1618 Monroe St., NW Washington, DC 20010), Thursday 9:00 AM–11:00 AM first come, first served $60 consultation fee (12247 Georgia Ave., Silver Spring, MD 20902)

Eligibility: Organization has no limiting eligibility criteria.

Description: Provides immigration legal services to foreign-born individuals and their families including naturalization, asylum, employment and family-based petitions, adjustment of status to lawful permanent resident, immigration court representation, and other immigration legal matters.

Service: Immigration

Language: All – Can provide interpreters
Catholic Charities of Baltimore: Immigration Legal Services (Esperanza Center)

ILS

Address: 430 S. Broadway
           Baltimore, MD 21231

Website: www.cc-md.org/immigrants

Phone: 410-534-8015 (Immigration Legal Services)
       410-522-2668 (Client Services)
       443-825-3450 (Health Services)

Email: ilsinfo@cc-md.org or esperanzainfo@cc-md.org

Counties: Statewide

Intake: Walk-ins Tuesday 9:00 AM first come, first served. $100 fee for consultation, must be in a money order. Bring all documents pertaining to your legal matter. Free Consultations for victims of crime and domestic violence Wednesday 9:30 AM first come, first served. Otherwise call 410-534-8015.

Call or email for most up to date information on intake times and to request consultation questionnare in advance.

Eligibility: Financial eligibility requirements.

Description: Provides low-cost, pro bono, and sliding scale fee legal counseling and representation in a wide range of immigration matters including family-based petitions, adjustment of status, trafficking, crime victim, and domestic violence-based immigration applications, Deferred Action for Childhood Arrival (DACA) applications, visa processing, citizenship applications, inadmissibility waiver applications, Temporary Protected Status (TPS), Nicaraguan and Central American Relief Act (NACARA), Cancellation of removal, and fingerprinting services for guardians of minors in removal proceedings

Service: Immigration

Language: English, Spanish, French, Greek, Arabic, Call for more information on interpreters
### Central American Resource Center

**CARECEN**

**Address:** 1460 Columbia Rd., NW, Suite C-1  
Washington, DC 20009

**Website:** www.carecendc.org

**Phone:** 202-328-9799

**Email:** arodriguez@caracendc.org

**Counties:** Washington, DC

**Intake:** Monday 9:00 AM–11:00 AM, Tuesday 1:00 PM–3:00 PM No appointments, Walk-in only. Will take first 10 people who walk in.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Assists individuals with political asylum, family visa petitions, work permit renewals, adjustment of status, and applications under the Nicaraguan Adjustment and Central American Relief Act (NACARA). Provides some legal representation, but only in certain circumstances.

**Service:** Education/Information on Legal Issues, Employment, Immigration

**Language:** English, Spanish
Centro de la Comunidad, Inc.

Address: 149 North Luzerne Ave.
Baltimore, MD 21224

Website: www.centrodlc.org

Phone: 410-675-8906

Email: contact@centrodlc.org

Counties: Baltimore City

Intake: Walk-ins Monday–Thursday 9:00 AM–12:00 PM, 1:00 PM–5:00 PM
Friday 9:00 AM–12:00 PM and by appointment only 1:00 PM–5:00 PM

Eligibility: Services available to anyone in need.

Description: Provides information and referral services regarding legal issues such as citizenship, crises and eviction cases, domestic violence, assault, and battery cases. Matches eligible individuals with volunteer attorneys, interpreters, and translation services.

Service: General Information and Referral Services, Immigration, Translation Services

Language: English, Spanish
## Child Support Enforcement Administration (Maryland Department of Human Resources)

| **Address:** | 1 North Charles St.  
Baltimore, MD 21201 |
| **Website:** | www.dhr.state.md.us/blog/?page_id=946 |
| **Phone:** | 800-332-6347  
TTY: 800-925-4434 |
| **Counties:** | Statewide |
| **Intake:** | Walk in 5th Floor: Monday, Tuesday, Thursday, Friday 8:00 AM–5:00 PM  
Wednesday 8:00 AM-6:00 PM |
| **Eligibility:** | None. This organization has no limiting eligibility criteria. |
| **Description:** | Provides services to establish court orders for paternity, child support and medical support, locating absent parents, monitoring and enforcing court orders for support, reviewing and modifying support order amounts, and collecting and disbursing child support payments. Fees may apply. |
| **Service:** | Child Support |
| **Language:** | English, Spanish |
Citizens Assisting and Sheltering the Abused, Inc. (CASA)

Address: 116 West Baltimore St.
           Hagerstown, MD 21740

Website: www.casainc.org

Phone: 301-739-4990 (Office)
       301-739-8975 (24 Hour Hotline)
       TTY: 301-739-1012

Email: casa4@myactv.net

Counties: Washington County

Intake: Walk-in hours Monday 8:30 AM–4:30 PM, Tuesday 8:30 AM–8:00 PM,
        Wednesday 8:30 AM–7:30 PM, Thursday 8:30 AM–4:30 PM, and
        Friday 8:30 AM–3:00 PM

Eligibility: Must be resident of Washington County for at least 30 days.

Description: Provides counseling, intervention, temporary emergency shelter, and support to residents of Washington County who have experienced domestic violence or sexual assault. Legal information concerning divorce, child custody, property settlement, and criminal prosecution is also available.

Service: Batterers’ Program, Domestic Violence, Domestic Violence Counseling Services, Domestic Violence Legal Services, Domestic Violence Shelter, Education/Information on Legal Issues, Rape and Sexual Assault Crisis Services, Women

Language: English
Civil Justice, Inc.

CJ

Address: 520 W. Fayette St., Suite 410
         Baltimore, MD 21201

Website: www.civiljusticenetwork.org

Phone: 410-706-0174

Email: cj@civiljusticenetwork.org

Counties: Statewide

Intake: Monday–Friday 9:00 AM–4:00 PM No walk-ins.

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Matches individuals with attorneys willing to provide legal services at reasonable and sometimes reduced rates. Attorneys may require upfront fees or a retainer.

Service: Bankruptcy, Consumer Complaints – General, Criminal Law, Disabled Persons, Discrimination, Employment, Estates & Trust, Family Law, Foreclosure, General Civil Legal Services, Housing, Immigration, Landlord/Tenant, Lawyer Referral Services, Special Education

Language: English
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<tr>
<th><strong>Community Law Center</strong></th>
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<tbody>
<tr>
<td><strong>CLC</strong></td>
</tr>
<tr>
<td><strong>Address:</strong> 3355 Keswick Rd., Suite 200</td>
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<tr>
<td>Baltimore, MD 21211</td>
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<tr>
<td><strong>Website:</strong> <a href="http://www.communitylaw.org">www.communitylaw.org</a></td>
</tr>
<tr>
<td><strong>Phone:</strong> 410-366-0922</td>
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<tr>
<td><strong>Email:</strong> <a href="mailto:mail@communitylaw.org">mail@communitylaw.org</a></td>
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<tr>
<td><strong>Counties:</strong> Statewide</td>
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<tr>
<td><strong>Intake:</strong> Apply for legal assistance online at <a href="http://www.communitylaw.org/apply-for-services">www.communitylaw.org/apply-for-services</a></td>
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<td><strong>Eligibility:</strong> Financial eligibility requirement.</td>
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<td><strong>Description:</strong> Provides legal services to community and nonprofit organizations throughout Maryland. Small fee may apply.</td>
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<tr>
<td><strong>Service:</strong> Artists/Writers, Community Organizations, Education/Information on Legal Issues, Employment, Foreclosure, LGBT Issues, General Civil Legal Services, General Information and Referral Services, Housing, Landlord/Tenant, Legal Services for Non-Profit Organizations, Senior Citizens, Women</td>
</tr>
<tr>
<td><strong>Language:</strong> English, French</td>
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Community Legal Services of Prince George's County, Inc.

CLS

Address: P.O. Box 374
Riverdale, MD 20738

Website: www.clspgc.org

Phone: 240-391-6370 (Referral to a Volunteer Lawyer)
240-391-6395 (Referral to a Volunteer Lawyer)
240-391-6413 (Foreclosure Assistance)

Email: conway@clspgc.org

Counties: Prince George's

Intake: Call 240-391-6370 to make appointment. Walk-ins first-come, first-served at 14735 Main St., Rm. 2435M Upper Marlboro, MD 20772 (Courthouse)

Eligibility: Financial eligibility requirement (MLSC guidelines).

Description: CLS provides brief civil legal advice and referral to a private attorney for representation. Areas of law include family issues, landlord/tenant, foreclosure prevention, domestic violence, small claims, guardianship of adults or children, expungement.

Service: Bankruptcy, Child Support, Disabled Persons, Domestic Violence, Domestic Violence Legal Services, Education/Information on Legal Issues, Elderly, Employment, Estates & Trust, Family Law, Foreclosure, General Civil Legal Services, General Information and Referral Services, Landlord/Tenant, Lawyer Referral Services, Legal Services for Non-Profit Organizations, Senior Citizens, Women

Language: English, Spanish
Counseling, Helpline, & Aid Network for Abused Women

CHANA

Address: 101 West Mount Royal Ave.
Baltimore, MD 21201

Website: www.chanabaltimore.org

Phone: 410-234-0030 (Office)
410-234-0023 (Helpline*)

*Helpline hours: Mon/Thur 8:30 AM–8:30 PM, Tue/Wed/Fri 8:30 AM–5:30 PM

Counties: Statewide

Intake: Call to schedule an intake appointment. Monday, Tuesday, Wednesday, Friday 8:30 AM–5:00 PM, Thursday 8:30 AM–8:00 PM, and Sunday 10:00 AM–12:30 PM

Eligibility: Primarily Jewish women and children, as well as trauma survivors.

Description: Assists individuals in the Jewish community who are victims of domestic violence by providing support, counseling, and assistance. CHANA offers pro bono or low bono counseling services, legal advocacy, and court accompaniment, as well as crisis intervention for families. CHANA has a kosher safe house and provides assistance during Beis Din hearings (Jewish court). CHANA has access to the Language Line for non-English speaking clients.

Service: Community Organizations, Domestic Violence, Domestic Violence Counseling Services, Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter, Lawyer Referral Services, Rape and Sexual Assault Crisis Services, Victim/Witness Assistance, Child Abuse and Neglect

Language: English, Russian, Farsi, Spanish, American Sign Language, Uses Language Line as necessary for non-English speaking clients
Crisis Intervention Center, Calvert County Health Department

Address: 975 Solomons Island Rd. North Prince Frederick, MD 20678 (walk-ins)
975 Solomons Island Rd. P.O. Box 980 Prince Frederick, MD 20678 (mailing)

Website: www.calverthealth.org/personalhealth/crisisintervention

Phone: 410-535-5400, Ext.5 (Office)
410-535-1121 or 301-855-1075 (Crisis Hotlines)
410-257-2216 (Teen helpline)

Counties: Calvert

Intake: Walk-in hours Monday–Thursday 8:00 AM–8:00 PM, Friday 8:00 AM–4:00 PM

Eligibility: Must be Calvert County resident.

Description: Provides support through counseling, advocacy, shelter, and 24 hour volunteer court accompaniment and accompaniment to seek protective orders for Calvert County residents who are victims of family or sexual violence. Also offers AIP (Abuser Intervention Programs) and anger management programs for men and women abusers (court ordered or voluntary – do not have to be Calvert County resident for these programs).

Service: Domestic Violence, Domestic Violence Counseling, Domestic Violence Court Accompaniment, Domestic Violence Shelter, Rape and Sexual Assault Crisis Services, Victim/Witness Assistance, Women, AIP (Abuser Intervention Programs, and anger management programs for men and women)

Language: English
## Deaf Abused Women's Network

**DAWN**

**Address:** 5321 First Place, NE  
Washington, DC 20011 (Metro: Fort Totten – Green, Yellow, & Red lines)

**Website:** www.deafdawn.org

**Phone:** 202-559-5366 (Regular Phone and Videophone)  
TTY: 202-861-0258 (9:00 AM–5:00 PM)

**Email:** info@deafdawn.org  
hotline@deafdawn.org (Hotline Monday–Friday 9:00 AM–5:00 PM)

**Counties:** Washington, DC

**Intake:** Appointments strongly encouraged via phone or email, above.

**Eligibility:** DC Metropolitan area. Women, men, and LGBT clients all welcome.

**Description:** Provides emergency crisis services and direct services to deaf, hard of hearing, deaf-blind victims of domestic violence, sexual violence, and stalking. Assists and conducts outreach and education to at-risk populations in the deaf community. DAWN does not limit clients to women only -- men and LGBT clients welcome.

**Service:** Disabled Persons, Domestic Violence, Domestic Violence Court Accompaniment, General Information and Referral Services, Housing, Lawyer Referral Services, Rape and Sexual Assault Crisis Services, Victim/Witness Assistance, women, male, children, GLBT survivors

**Language:** English, American Sign Language
## Department of Human Resources: Information Line

| **Address**       | 311 W. Saratoga St.  
|                  | Baltimore, MD 21201 |
| **Website**      | www.dhr.state.md.us |
| **Phone**        | 800-332-6347        |
|                  | TTY: 800-925-4434   |
| **Counties**     | Statewide           |
| **Intake**       | Monday–Friday 8:00 AM–5:00 PM |
| **Eligibility**  | None. This organization has no limiting eligibility criteria. |
| **Description**  | Provides information and assistance on benefit programs offered through the local Departments of Social Services (i.e., food stamps, medical assistance, child support, etc., immigration counseling, welfare fraud complaints, and general information. |
| **Service**      | General Information and Referral Services, Health Care and Public Health, Public Benefits |
| **Language**     | English, Spanish    |
District Court: Self-Help Center

Address: George M. Taylor Multi-Service Center
7500 Gov. Ritchie Hwy.
Glen Burnie, MD 21061

Website: www.courts.state.md.us/legalhelp/districtctselfhelpctr.html

Phone: 410-260-1392

Email: sfrush@mdlab.org

Counties: Statewide

Intake: Free walk-in clinic Monday–Friday 8:30 AM–4:30 PM. No appointments. Walk-in only. Call 410-260-1392 for live chat assistance Monday–Friday 8:30 AM–12:00 PM and 2:00 PM–4:30 PM, or chat online with an attorney by clicking the Live Help button on the website.

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Provides limited legal services for people who are not represented by an attorney. Includes help completing forms, answering questions about legal problems, and preparing for your day in court. If you need additional help, may refer you to mediation, other legal organizations, or the private bar.

Service: General Information and Referral Services, Landlord/Tenant, Small Claims (claims of $5,000 or less), Debtor/Creditor, Replevin/Detinue, Domestic Violence/Peace Orders

Language: English
### District Court:
#### Alternative Dispute Resolution Program

**ADR**

**Address:** District Court of Maryland Alternative Dispute Resolution Office  
251 Rowe Boulevard, Suite 307  
Annapolis, MD 21401

**Website:** [www.mdcourts.gov/district/adr/home.html](http://www.mdcourts.gov/district/adr/home.html)

**Phone:** 410-260-1676  
866-940-1729 (Toll Free)

**Email:** adroffice@mdcourts.gov

**Counties:** Statewide

**Intake:** Call for additional information about the ADR programs available in your local courthouse.

**Eligibility:** Call for additional information.

**Description:** Offers mediation free of charge in many civil cases before or on day of trial.

**Service:** Mediation, Alternative Dispute Resolution

**Language:** English
<table>
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<tr>
<th><strong>Domestic Violence and Sexual Assault Center at Dimensions Healthcare</strong></th>
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<td><strong>DV/SAC</strong></td>
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| **Address:** Domestic Violence and Sexual Assault Center at Dimensions Healthcare System  
Prince George's Hospital Center  
3001 Hospital Dr.  
Cheverly, MD 20785 |
| **Phone:** 301-618-3154 (24 Hours) |
| **Counties:** Prince George's |
| **Intake:** Call 301-618-3154 for additional information or specific intake times. |
| **Eligibility:** Must be resident of Prince George's County or abuse/assault must have taken place in Prince George's County. |
| **Description:** Provides crisis intervention, forensic medical exams, victim advocacy, individual and group counseling for victims/survivors of sexual assault/abuse. Counseling, intervention, safety planning, and danger assessment for victims of Domestic Violence. Free community education for the community/organizations in Prince George's County to increase public awareness of sexual assault, sexual abuse, and domestic violence. |
| **Service:** Rape and Sexual Assault Crisis Services |
| **Language:** English, Spanish |
Domestic Violence Center of Howard County, Inc.

Address: 5457 Twin Knolls Rd., Suite 310
Columbia, MD 21045

Website: www.dvcenter.org

Phone: 410-997-0304 (Office)
410-997-2272 (24 Hour Domestic Violence /Intimate Partner Violence Helpline)
800-752-0191 (24 Hour Domestic Violence /Intimate Partner Violence Helpline)
410-997-3292 (24-Hour Sexual Assault Helpline)

Email: info@dvcenter.org

Counties: Howard

Intake: Appointments preferred for legal consultations. Call any of their numbers to schedule client intake appointment.

Eligibility: Services generally open to anyone. Residential program requires if space almost full, must reserve last 3 beds for Howard County Residents. Fees on sliding scale.

Description: Provides comprehensive services for survivors, including a Sexual Assault Hospital Accompaniment Program (SAHAP), individual and group counseling, emergency and transitional shelter, legal advice, information, referral, accompaniment and representation in court, an abuser intervention program, and community awareness and prevention services, plus a pet-safe program.

Service: Domestic Violence Counseling Services, Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter, Family Law, Rape and Sexual Assault Crisis Services, Victim/Witness Assistance, Abuser Intervention Programs

Language: English, Spanish
Domestic Violence Program,
Rape Crisis Program

Address: P.O. Box 2137
Elkton, MD 21922

Website: www.cecilhelp4u.com

Phone: 410-996-0333 (24 Hours)

Counties: Cecil

Intake: 24 Hours – Call 24 Hour Line

Eligibility: Must be resident of Cecil County.

Description: Assists domestic violence and sexual assault victims in Cecil County.

Service: Domestic Violence, Domestic Violence Counseling Services, Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Rape and Sexual Assault Crisis Services

Language: English
Dove Center

Address: 882 Memorial Drive
Oakland, MD 21550

Website: www.gcdovecenter.org

Phone: 301-334-6255 (Office)
301-334-9000 (24-Hour Hotline)
800-656-HOPE (4673) (24-Hour)

Email: dovecenter@verizon.net

Counties: Garrett

Intake: Call either of the 24-hour lines to make appointment. Walk-in 24 hours a day if in need of emergency shelter.

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Provides free and confidential individual counseling, 24-hour help-line, 24-hour emergency shelter, periodic group counseling, advocacy with other systems, accompaniment to legal, medical, and other related appointments, and free 911 cell phones to victims of domestic violence, children who have witnessed domestic violence, adults molested as children, victims of rape/sexual assault, victims of emotional abuse, victims of physical abuse, victims of sexual abuse, victims of neglect, victims of stalking. Also offers group counseling to those who have been abusive and wish to change (sliding fee for counseling for abusers).

Service: Batterers’ Program, Domestic Violence, Rape/Sexual Assault, Emotional Abuse, Physical Abuse, Sexual Abuse, Neglect, Stalking

Language: English
### Employment Law Hotline (Women's Law Center of Maryland, Inc.)

**Address:** 305 W. Chesapeake Ave., Suite 201  
Towson, MD 21204

**Website:** www.wlcmd.org/projects.html#employmentlawhotline

**Phone:** 1-877-422-9500 (Employment Law Hotline)  
410-321-8761 (Women's Law Center of Maryland Office)

**Email:** admin@wlcmd.org

**Counties:** Statewide

**Intake:** Call hotline any Tuesday 9:30 AM–1:00 PM, 1st Thursday 5:30 PM–7:00 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Provides answers to questions about rights in the workplace, such as discrimination in hiring, firing, promotions or other working conditions, discrimination based on pregnancy, sexual harassment, family or medical leave issues, unpaid wages, contract issues and more.

**Service:** Employment

**Language:** English, Uses Language line as necessary
**Eviction Prevention Program**

**Address:** 501 E. Fayette St., Rm. 207
Baltimore, MD 21201

**Phone:** 410-878-8650

**Counties:** Baltimore City

**Intake:** Call between 8:30 AM–12 PM and 1 PM–4:30 PM
Walk-in between 8:30 AM–9:30 AM

**Eligibility:** Baltimore City residents with court ordered evictions.

**Description:** Provides case management services to Baltimore city residents who are experiencing a court ordered eviction. Services include prevention and budgeting counseling, assistance with the stay of eviction process, and limited financial assistance when funds are available.

**Service:** Housing, Landlord/Tenant, General Information and Referral Services

**Language:** English, Translators available for non-English speaking clients
Family and Children's Services of Central Maryland

Address: Domestic Violence Program
22 North Court St.
Westminster, MD 21157

Website: www.fcsmd.org

Phone: 410-857-0077 (24-Hour Hotline)

Anne Arundel County: 410-571-8341 (Counseling)

410-578-0244 (Park Heights Family Support Center)

Baltimore County: 410-281-1334 (Counseling)

Carroll County/Central MD: 410-876-1233 (Counseling)
410-828-6390 (Hotline)

Harford County: 410-803-9617 (Counseling)
410-838-9000 (In-School programs)

Howard County: 410-997-3557 (Counseling Additional Services)

Counties: Baltimore, Carroll

Intake: Call 410-876-1233 for additional information.

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Assists victims of domestic violence and their families.

Service: Batterers’ Program, Domestic Violence, Domestic Violence Counseling Services, Domestic Violence Court Accompaniment, Domestic Violence Shelter, Lawyer Referral Services, Rape and Sexual Assault Crisis Services

Language: English
Family Crisis Center of Baltimore County, Inc.

| **Address:** | P.O. Box 3909  
Dundalk, MD 21222 |
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Website:</strong></td>
<td><a href="http://www.familycrisiscenter.net">www.familycrisiscenter.net</a></td>
</tr>
</tbody>
</table>
| **Phone:** | 410-285-4357  
410-828-6390 (24-Hour Hotline)  
410-285-7496 (Emergency Safe Shelter) |
| **Email:** | info@familycrisiscenter.net |
| **Counties:** | Baltimore County |
| **Intake:** | Call 410-285-4357 for additional information. |
| **Eligibility:** | None. |
| **Description:** | Assists domestic violence victims and families in Baltimore County (emergency safe shelter, victim advocacy, education for victims, and perpetrator services). |
| **Service:** | Batterers’ Program, Domestic Violence, Domestic Violence Counseling Services, Domestic Violence Court Accompaniment, Domestic Violence Shelter, General Information and Referral Services |
| **Language:** | English, Spanish |
Family Crisis Center, Inc. of Prince George's County

Address: 3601 Taylor St.
          Brentwood, MD 20722

Website: www.familycrisiscenter-pgco.org

Phone: 301-779-2100 (Office)
        301-731-1203 / 866-DVCRISIS (24-Hour Crisis Hotline)

Email: info@familycrisiscenter-pgco.org

Counties: Prince George's

Intake: 24 hour intake – Call 301-731-1203

Eligibility: Anyone in need in Maryland, Washington, DC, or Virginia.

Description: Assists victims of domestic violence in Prince George's County through counseling, intervention, and shelter.

Service: Domestic Violence, Domestic Violence Counseling Services, Domestic Violence Shelter, Court mandated Abuser intervention and anger management programs for abusers

Language: English, Spanish
Family Crisis Resources Center, Inc.

FCRC

Address: 146 Bedford St.
Cumberland, MD 21502

Website: www.familycrc.org

Phone: 301-759-9246 (Office)
301-759-9244 (24-Hour Helpline)

Email: fcrc@allconet.org

Counties: Allegany

Intake: To schedule an appointment call 301-759-9246. In case of emergency call the 24-hour helpline at 301-759-9244 to speak with a counselor.

Eligibility: Must be resident of Allegany County.

Description: Provides eligible clients access to legal assistance in seeking relief in civil legal matters arising from domestic violence and sexual assault/abuse. Comprehensive services are provided to the victim through a 24-hour Helpline, shelter services, individual and group counseling, supervised visitation, and accompaniment to court hearings or procedures (protection order hearings, filing of criminal charges). Court mandated and voluntary Abuse Intervention Programs for abusers.

Service: Domestic Violence, Domestic Violence Counseling Services, Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter, Housing, Mental Health, Rape and Sexual Assault Crisis Services, Victim/Witness Assistance, Women, Abuse Intervention Programs

Language: English
Family Law Clinic, Washington County

Address: Washington County Circuit Court
24 Summit Ave., Room 229
Hagerstown, MD 21740

Website: www.mdcourts.gov/clerks/washington/family.html

Phone: 301-790-4972
240-313-2580 (Family Support Services Coordinator)

Counties: Washington County

Intake: Walk-in Thursday 8:00 AM–1:00 PM, first come, first served.

Eligibility: Income eligibility requirements.

Description: The Circuit Court for Washington County provides, through Maryland Volunteer Legal Services (MVLS), an attorney-for-free legal advice in family law matters each Thursday from 8:00 AM to 1:00 PM Walk-in only, first come, first served.

Service: Child Support, Family Law

Language: English, Uses Language Line as necessary
### Family Law Hotline
(Women's Law Center of Maryland, Inc.)

<table>
<thead>
<tr>
<th><strong>Address:</strong></th>
<th>305 W. Chesapeake Ave., Suite 201 Towson, MD 21204</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Website:</strong></td>
<td><a href="http://www.wlcmd.org/projects.html#familylawhotline">www.wlcmd.org/projects.html#familylawhotline</a></td>
</tr>
<tr>
<td><strong>Phone:</strong></td>
<td>800-845-8550 (Family Law Hotline)</td>
</tr>
<tr>
<td></td>
<td>410-321-8761 (Women's Law Center of Maryland Office)</td>
</tr>
<tr>
<td><strong>Email:</strong></td>
<td><a href="mailto:admin@wlcmd.org">admin@wlcmd.org</a></td>
</tr>
<tr>
<td><strong>Counties:</strong></td>
<td>Statewide</td>
</tr>
<tr>
<td><strong>Intake:</strong></td>
<td>Hotline operates Monday–Friday 9:30 AM–4:30 PM</td>
</tr>
<tr>
<td><strong>Eligibility:</strong></td>
<td>Financial eligibility requirement (MLSC guidelines).</td>
</tr>
<tr>
<td><strong>Description:</strong></td>
<td>The Family Law Hotline is a free service for people with basic family law questions, such as &quot;What are the grounds for divorce?&quot; or &quot;If I leave with the kids, can I still get child support?&quot; Experienced family law attorneys provide information and referral on family law issues, including divorce, child custody and child support, name change, alimony, marital property, etc.</td>
</tr>
<tr>
<td><strong>Service:</strong></td>
<td>Child Support, Domestic Violence, Domestic Violence Legal Services, Family Law, Lawyer Referral Services</td>
</tr>
<tr>
<td><strong>Language:</strong></td>
<td>English, Uses Language line as necessary</td>
</tr>
</tbody>
</table>
Family Law Self-Help Center:
Baltimore County

Address: Baltimore County Circuit Court
401 Bosley Ave. (Room 101)
Towson, MD 21204

Website: www.baltimorecountymd.gov/Agencies/circuit/family/prose.html

Phone: 410-337-9100 (Baltimore County Bar Association)
410-887-3446 (Self Help Family Law Program)
410-547-6537 (Family Law Assistance Project / FLAP)
800-845-8550 (Family Law Hotline)

Counties: Baltimore County

Intake: Walk-in Monday–Wednesday 8:30 AM–12:00 PM and 1:00 PM–4:00 PM,
Thursday 8:30 AM–12:00 PM and 1:00 PM–5:30 PM, and
Friday 8:30 AM–12:00 PM and 12:30 PM–2:00 PM

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Volunteer and staff attorneys assist unrepresented litigants fill out domestic relations court forms. This legal service is free, and there is no income screening.

Service: Child Support, Education/Information on Legal Issues, Family Law, General Information and Referral Services

Language: English
Family Law Self-Help Center: Montgomery County

Address: Montgomery County Circuit Court Building/Judicial Center
50 Maryland Ave., Room 224
Rockville, MD 20850

Website: www6.montgomerycountymd.gov/cidtmpl.asp?url=/content/circuitcourt/self_representing/index.asp

Phone: 240-777-9100

Email: webmaster@mcccourt.com

Counties: Montgomery

Intake: No calls. Walk-in only Monday–Friday 8:30 AM–4:30 PM

Eligibility: Financial eligibility requirements; statewide income guidelines and complexity of case.

Description: Provides general legal information and limited legal advice to Montgomery County residents who want to represent themselves in family law disputes involving divorce, custody, visitation, and child support. The service is meant for simple family matters only. Helps with filling out appropriate legal forms, navigating the court system, etc. If the matter is too complex (domestic violence, emergency petitions, guardianships, contested matters, or complex property/support issues), a staff attorney will attempt to refer the client to an appropriate agency or program. They do not represent clients or accompany anyone to court. Individuals with contested or complex cases should retain their own attorneys.

Service: Education/Information on Legal Issues, General Information and Referral Services, Family Law, Divorce, Custody, Visitation, Child Support

Language: English, Spanish (Spanish interpreter available Wednesdays 12:00 PM–4:00 PM)
Family Services Agency, Inc.

Address: 610 E. Diamond Ave., Suite 100
Gaithersburg, MD 20877

Website: www.familyservicesagency.org

Phone: 301-840-3200 (Outpatient Clinic Appointments)
301-840-3263 (Outpatient Client Intake Coordinator)
301-840-2000 (Office)

Email: info@fs-inc.org

Counties: Montgomery

Intake: Monday–Friday 9:00 AM–5:00 PM

Eligibility: Must have insurance or qualify for greyzone.

Description: Assists Montgomery County residents with mental health and substance abuse issues through education and treatment.

Service: Health Care and Public Health, Mental Health

Language: English, Spanish
Federal Public Defender, District of Maryland

Address: Federal Defender - Northern Division
100 S. Charles St.
BankAmerica Tower II, Suite 900
Baltimore, MD 21201

Federal Defender - Southern Division
6411 Ivy Lane, Suite 710
Greenbelt, Maryland 20770-4510

Website: www.md-fd.org

Phone: 410-962-3962 (Northern Division)
301-344-0600 (Southern Division)

Counties: Statewide

Intake: Call Monday–Friday 8:30 AM–5:00 PM; No walk-ins.

Eligibility: Financial eligibility requirement. Financial affidavit must be filled out and approved by judge.

Description: Attorneys provide representation to persons charged with federal criminal offenses who have been determined by the court to be indigent and in need of representation.

Service: Criminal Law

Language: English, Interpreters available upon request
Foreign-Born Information and Referral Network

FIRN

Address: 5999 Harper's Farm Rd., Suite E-200
Columbia, MD 21044

North Laurel/Savage Multi-Service Center
9900 Washington Boulevard (Route 1)
Laurel, MD 20723

Website: www.firnonline.org

Phone: 410-992-1923 (Columbia)
410-880-5917 (Laurel)

Email: info@firnonline.org

Counties: Statewide

Intake: Columbia office hours Monday, Tuesday, Thursday, Friday 9:00 AM–5:00 PM,
Laurel office hours Thursday 12:00 PM–7:00 PM (Immigration Counselor only)

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Provides assistance in immigrant visa petitions, adjustment of status, and the
citizenship process. Also assists with reapplication for lost green cards.
Volunteers are multi-lingual. INS forms available. Also provides immigration
counseling and citizenship classes, interpreting and translation services, English
tutoring, information and referrals, and a variety of workshops.

Service: Education/Information on Legal Issues, General Information and Referral
Services, Immigration

Language: English, interpreters available in over 30 languages
FreeState Legal Project

Address: 1111 North Charles St.
        4th Floor
        Baltimore, MD 21201

Website: www.freestatelegal.org

Phone: 410-625-5428

Email: info@freestatelegal.org

Counties: Maryland, Washington, DC, Virginia

Intake: Monday–Friday 9:00 AM–5:00 PM

Eligibility: Financial eligibility requirement (MLSC guidelines)

Description: Provides legal services to low-income members of the lesbian, gay, bisexual, transgender, and queer community in Maryland.

Service: LGBT Issues

Language: English
Georgetown Law Center
for Applied Legal Studies, Asylum Clinic

Address: 600 New Jersey Ave, NW, Suite 332
          Washington, DC 20001

Website: www.law.georgetown.edu/academics/academic-programs/clinical-
          programs/our-clinics/cals/cals-staff-contact-us.cfm

Phone: 202-662-9565

Email: calsclinic@law.georgetown.edu

Counties: Baltimore City, Washington, DC, Virginia

Intake: By appointment only. Call 202-662-9565 for additional information.

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Georgetown law students represent asylum applicants in cases before the
             Baltimore and Arlington immigration courts.

Service: Immigration

Language: English, can accommodate most non-English speaking clients
Heartly House, Inc.

Address: P.O. Box 857
Frederick, MD 21705

Website: www.heartlyhouse.org

Phone: 301-662-8800 (24-Hour hotline)
TTY: 301-662-1565 (24-Hour hotline)

Counties: Frederick

Intake: Call the 24-hour hotline at 301-662-8800 to schedule initial intake appointment.

Eligibility: Financial eligibility requirement (MLSC guidelines).

Description: Provides assistance to victims of domestic violence, child abuse, and sexual assault. Staff Attorneys provide free representation to victims in Protective Order and Peace Order cases (no income requirements). Free representation and referral services in divorce and custody (income eligibility requirements). Victim Advocates provide accompaniment in civil and criminal matters. Also offers 24-hour hotline, emergency shelter, group and individual counseling, case management, and abuser intervention program (court ordered and voluntary).

Service: Batterers’ Program, Domestic Violence, Domestic Violence Counseling Services, Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter, Rape and Sexual Assault Crisis Services, Child Abuse

Language: English, Spanish
Homeless Persons Representation Project, Inc.

HPRP

Address: 201 N. Charles St., Suite 1104
Baltimore, MD 21201

Website: www.hprplaw.org

Phone: 410-685-6589
800-773-4340

Email: info@hprplaw.org

Counties: Baltimore City

Intake: Call 410-685-6589 for information and appointments.

Eligibility: MLSC income guidelines. Must be Baltimore City resident for legal issues pertaining to housing and public benefits (child care, disability, etc.). Veterans’ benefits and expungement services are statewide, no particular residency required.

Description: Provides free civil legal advice and representation to persons who are homeless or at risk of homelessness. HPRP utilizes pro bono attorneys to provide legal services on issues such as criminal records expungement, housing, access to public benefits, and veterans' benefits.

Service: Homeless Persons, Housing, Public Benefits, Veterans Rights and Benefits

Language: English
HOPE Foreclosure Prevention Project  
(Home Owners Preserving Equity)

Address: 100 Community Place  
Crownsville, MD 21032

Website: www.mdhope.org

Phone: 877-462-7555 (Hotline)

Email: HOPEInfo@mdhousing.org or customerservice@mdhousing.org

Counties: Statewide

Intake: Call 1-877-462-7555 to find a housing counselor in your area.

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Provides referrals for foreclosure prevention assistance. Housing counselors can help homeowners negotiate reasonable terms with mortgage servicers and advise citizens on the best actions to take to save their homes.

Service: Foreclosure, General Information and Referral Services, Housing

Language: All
House of Ruth:
Domestic Violence Legal Clinic

Address: 2201 Argonne Dr.
Baltimore, MD 21218

Website: www.hruth.org

Phone: 410-554-8463 (Legal Office)
410-889-RUTH (7884) (24 Hour Hotline)

Email: info@hruthmd.org

Counties: Statewide

Intake: Monday–Friday 8:30 AM–4:30 PM

Eligibility: Financial eligibility requirement (MLSC guidelines).

Description: Civil legal representation to help indigent victims of intimate partner domestic violence obtain protective orders, divorces, custody, child support, and alimony. Legal advocates assist victims by providing legal information and referrals, safety planning, and information about filing criminal charges. Legal advocates also accompany victims to criminal court proceedings.

Service: Domestic Violence, Domestic Violence Counseling Services, Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter

Language: All
Inmate Grievance Office
(Dept. of Public Safety & Correctional Svcs)

Address: 115 Sudbrook Ln., Suite 200
Pikesville, MD 21208

Website: www.dpscs.state.md.us/agencies/igo.shtml

Phone: 410-585-3840

Counties: Statewide

Intake: By mail only.

Eligibility: Prisoners of State of Maryland institutions only. Cannot provide assistance for family members or friends of prisoners.

Description: Handles inmate grievances against officials and employees of the Division of Correction and Patuxent Institution. Hearings are held in correctional institutions throughout the State. Most hearings are conducted by videoconferencing.

Service: Offenders/Prisoners Rights

Language: English
Jewish Coalition Against Domestic Abuse

JCADA

Address: PO Box 2266
Rockville, MD 20847

Website: www.jcada.org

Phone: 877-88-JCADA (52232) (helpline, not 24-hour)
301-315-8041 (Maryland)
202-904-2040 (Washington, DC)
703-349-2540 (Virginia)

Email: jcada@jcada.org

Counties: Montgomery and Prince George’s

Intake: No walk-ins. Call to make appointment Monday–Friday 9:00 AM–5:00 PM

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Assists victims of domestic violence within the Jewish community as well as the community at large.

Service: Domestic Violence Services, Group and individual Counseling, Financial Planning, Emergency Cell Phones, Case Management, Safety Planning

Language: English
| **Jewish Community Services:**  
<table>
<thead>
<tr>
<th>Jewish Legal Services</th>
</tr>
</thead>
</table>
| **Address:** 5750 Park Heights Ave.  
Baltimore, MD 21215 |
| **Website:** www.jcsbaltimore.org |
| **Phone:** 410-466-9200 |
| **Email:** info@jcsbaltimore.org |
| **Counties:** Baltimore City, Baltimore County, Howard |
| **Intake:** Walk-in clinic hours 2nd Monday of each month from 7:00 PM–8:30 PM |
| **Eligibility:** Financial eligibility requirement (MLSC guidelines). |
| **Description:** Provides free brief legal consultation and advice on civil legal matters. Primarily serves Jewish individuals with limited income, but will provide assistance regardless of religious affiliation. |
| **Service:** Bankruptcy, Estates & Trust, Family Law, General Civil Legal Services, General Information and Referral Services, Landlord/Tenant |
| **Language:** English |
Judicare Project  
(Women's Law Center of Maryland, Inc.)

WLC

Address: 305 W. Chesapeake Ave., Suite 201  
Towson, MD 21204

Website: www.wlcmand.org/projects.html#judicare

Phone: 410-321-8761  

Email: admin@wlcmd.org

Counts: Baltimore County

Intake: Monday–Friday 8:30 AM–1:30 PM

Eligibility: Financial eligibility requirement (MLSC guidelines).

Description: The Women’s Law Center of Maryland screens cases and places 40 low-income clients involved in contested custody cases in Baltimore County with experienced attorneys who provide their services for free to clients.

Service: Family Law

Language: English, Uses Language line as necessary
Kids In Need of Defense

KIND

Address: 1300 L St., NW, Suite 1100
Washington, DC 20005

Website: www.supportkind.org

Phone: 202-824-8680

Email: info@supportKIND.org

Counties: Anne Arundel, Baltimore City, Baltimore County, Frederick, Harford, Prince George's, Washington, DC

Intake: No walk-ins. Call for appointment Monday–Friday 9:00 AM–5:00 PM

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Volunteer attorneys represent unaccompanied children in the U.S. immigration system.

Service: Advocacy, Children and Youth Services, Juveniles, Youth Immigration, Lawyer Referral Services

Language: English, Spanish
Korean Community Service Center of Greater Washington

KCSC

Address: 847-J Quince Orchard Blvd. 6410 Kenilworth Ave.
Gaithersburg, MD 20878 Riverdale, MD 20737
240-683-6663 301-927-1601
(9:00 AM–5:00 PM M-F) (9:00 AM–5:00 PM Tue/Thur)

7700 Little River Tnpk., Suite 406 5900 Centreville Crest Ln.
Annandale, VA 22003 Centreville, VA 20121
703-354-6345 (Headquarters) 703-988-9884
(9:00 AM–5:00 PM M–F) (9:00 AM-5:00 PM M/W/F)

Website: www.kcscgw.org

Phone: Numbers listed above

Counties: Montgomery, Prince George's, Virginia

Intake: Walk-in and by appointment (see hours above).

Eligibility: None. This organization has no limiting eligibility criteria.

Description: KCSC's domestic violence program offers a range of linguistically competent and culturally sensitive services to victims of domestic violence by providing direct services and collaborating with service providers to develop and create solutions to end domestic violence.

Service: Children and Youth Services, Community Organizations, Disabled Persons, Domestic Violence, Domestic Violence Counseling Services, Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter, Elderly, General Information and Referral Services, Health Care and Public Health, Housing, Immigration, Mental Health, Public Benefits, Senior Citizens, Victim/Witness Assistance, Women

Language: English, Korean
Lawyer in the Lobby

Address: County Courts Building
401 Bosley Ave., Room 100
Towson, MD 21204

Website: www.bcba.org/Community%20Resources/FreeLegalConsultation.aspx

Phone: 410-337-9103

Email: doris@bcba.org

Counties: Baltimore County

Intake: 2nd Wednesday of each month 4:30 PM–6:30 PM

First come, first served, sign-in registration (no earlier than 4:15 PM)

The Self-Help Office (across the hall) is available for family law matters.

Eligibility: None. This organization has no limiting eligibility criteria.

Description: If you are not represented by a lawyer, volunteer attorneys can provide brief 20-minute free legal consultations on a wide variety of civil legal issues (family law issues excluded). No appointment necessary. The attorney you meet with may not have expertise in the area of law you need, but they will make every effort to answer your questions correctly. Bring any documents you want the lawyer to review. Family law issues are best addressed by the Family Law Self Help Center. The Lawyer in the Lobby Program is a limited legal advice service and should not be considered a substitute for representation.

Service: General Civil Legal Services, General Information and Referral Services, Education/Information on Legal Issues, Bankruptcy, Collections, Contracts, Elderly, Employment, Estates & Trusts, Foreclosure, Housing, Immigration, Landlord/Tenant, Public Benefits, Small Claims, Special Education, Veterans Rights and Benefits

Language: English
# Lawyer Referral and Information Service

**LRIS**

**Address:** Varies depending upon county.

**Website:** www.msba.org/public/referral.asp

**Phone/ Counties:**

<table>
<thead>
<tr>
<th>County</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allegany County</td>
<td>301-525-9995</td>
</tr>
<tr>
<td>Anne Arundel County</td>
<td>410-280-6961</td>
</tr>
<tr>
<td>Baltimore City</td>
<td>410-539-3112</td>
</tr>
<tr>
<td>Baltimore County</td>
<td>410-337-9100</td>
</tr>
<tr>
<td>Calvert County</td>
<td>410-535-6100</td>
</tr>
<tr>
<td>Caroline County</td>
<td>410-479-2570</td>
</tr>
<tr>
<td>Carroll County</td>
<td>410-337-9100</td>
</tr>
<tr>
<td>Cecil (None, use Baltimore or Queen Anne’s County)</td>
<td>301-753-1800</td>
</tr>
<tr>
<td>Charles County</td>
<td>410-228-1040</td>
</tr>
<tr>
<td>Frederick County</td>
<td>410-337-9100</td>
</tr>
<tr>
<td>Garrett County</td>
<td>301-525-9995</td>
</tr>
<tr>
<td>Harford County</td>
<td>410-337-9100</td>
</tr>
<tr>
<td>Howard County</td>
<td>410-313-2035</td>
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<tr>
<td>Kent (None, use Baltimore or Queen Anne’s County)</td>
<td>301-279-9100</td>
</tr>
<tr>
<td>Montgomery County</td>
<td>301-952-1440</td>
</tr>
<tr>
<td>Prince George’s County</td>
<td>410-758-2296</td>
</tr>
<tr>
<td>Queen Anne’s County</td>
<td>410-651-4960</td>
</tr>
<tr>
<td>Saint Mary’s (None, use Charles or Calver County)</td>
<td>410-820-4455</td>
</tr>
<tr>
<td>Somerset County</td>
<td>410-749-6118</td>
</tr>
<tr>
<td>Talbot County</td>
<td>410-641-2999</td>
</tr>
<tr>
<td>Washington County</td>
<td>(None, use Allegany, Frederick, or Baltimore County)</td>
</tr>
</tbody>
</table>

**Intake:** No walk-ins. Call to speak to a volunteer attorney.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Assists the public in obtaining qualified legal counsel, provides general legal information, and provides other resources and referrals that may be of assistance. Some services are free and some require a nominal fee. Free to call and speak to a volunteer attorney.

**Service:** Bankruptcy, Child Support, Criminal Law, Disabled Persons, Discrimination, Education/Information on Legal Issues, Elderly, Employment, Estates & Trust, Family Law, LGBT Issues, General Civil Legal Services, General Information and Referral Services, Immigration, Juveniles, Landlord/Tenant, Lawyer Referral Services, Mediation

**Language:** English; additional languages may vary depending upon County
Lawyer Referral and Information Service,  
Bar Association of Baltimore City  

**LRIS**

**Address:**  
111 N. Calvert St.  
Courthouse East, Room 627  
Baltimore, MD 21202

**Website:**  
www.baltimorebar.org/iris/need_a_lawyer.html

**Phone:**  
410-539-3112

**Email:**  
info@baltimorebar.org

**Counties:**  
Baltimore City

**Intake:**  
No walk-ins, hotline only. Call 9:00 AM–4:00 PM to speak to a volunteer attorney, or request a lawyer online by going to www.baltimorebar.org/referral and clicking 'Contact Us'

**Eligibility:**  
None. This organization has no limiting eligibility criteria.

**Description:**  
A public service of the Bar Association of Baltimore City. Assists the public in obtaining qualified legal counsel, provides general legal information, and provides other resources that may be of assistance. Some services are free and some require a nominal fee. Free to call and speak to a volunteer attorney. $35 fee for referral to a private attorney which includes half-hour consultation with the attorney in their office.

**Service:**  
Bankruptcy, Child Support, Criminal Law, Disabled Persons, Discrimination, Education/Information on Legal Issues, Elderly, Employment, Estates & Trust, Family Law, LGBT Issues, General Civil Legal Services, General Information and Referral Services, Immigration, Juveniles, Landlord/Tenant, Lawyer Referral Services, Mediation

**Language:**  
English, Spanish
Lawyer Referral and Information Service, Baltimore County Bar Association

“Baltimore County Bar Association Lawyer Referral and Information Service”

LRIS

Address: Baltimore County Circuit Court
401 Bosley Ave. (Room 100)
Towson, MD 21204

Website: www.bcba.org

Phone: 410-337-9100

Email: rachel@bcba.org

Counties: Baltimore County, Carroll, Frederick, Howard

Intake: Walk-in or call Monday–Friday 9:00 AM–4:30 PM

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Refers you to an experienced, private lawyer who will meet with you to discuss your legal issues. A nominal fee will be charged for a 30 minute consultation with the lawyer. If further legal service is required, legal fee arrangements will be made between you and the lawyer.

Service: Bankruptcy, Child Support, Criminal Law, Discrimination, Education/Information on Legal Issues, Elderly, Employment, Estates & Trust, Family Law, Foreclosure, General Civil Legal Services, General Information and Referral Services, Immigration, Landlord/Tenant, Lawyer Referral Services, Legal Services for Non-Profit Organizations, Mediation, Nursing Home Residents, Offenders/Prisoners Rights, Senior Citizens, Special Education, Veterans Rights and Benefits

Language: English
### Lawyer Referral Service, Harford County Bar Foundation

“Harford County Bar Foundation Lawyer Referral and Information Service”

**HCBF**

<table>
<thead>
<tr>
<th><strong>Address:</strong></th>
<th>18 Office St., 1st Floor&lt;br&gt;Bel Air, MD 21014&lt;br&gt;(across from Circuit Court House)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Website:</strong></td>
<td><a href="http://www.harcobar.org/Harford-County-Bar-Foundation">www.harcobar.org/Harford-County-Bar-Foundation</a></td>
</tr>
<tr>
<td><strong>Phone:</strong></td>
<td>410-836-0123</td>
</tr>
<tr>
<td><strong>Counties:</strong></td>
<td>Harford</td>
</tr>
<tr>
<td><strong>Intake:</strong></td>
<td>Monday–Friday 10:00 AM–2:00 PM</td>
</tr>
<tr>
<td><strong>Eligibility:</strong></td>
<td>Must be resident of Harford or Cecil County.</td>
</tr>
<tr>
<td><strong>Description:</strong></td>
<td>Volunteer attorneys provide pro bono and reduced fee legal services to low-income residents in Harford County. Issues for direct representation include domestic relations, domestic violence, child support, criminal defense, bankruptcy, and family law.</td>
</tr>
<tr>
<td><strong>Service:</strong></td>
<td>Bankruptcy, Consumer Complaints – General, Disabled Persons, Education/Information on Legal Issues, Elderly, Employment, Estates &amp; Trust, Family Law, General Information and Referral Services, Housing, Landlord/Tenant, Lawyer Referral Services</td>
</tr>
<tr>
<td><strong>Language:</strong></td>
<td>English</td>
</tr>
</tbody>
</table>
Lawyers' Committee for Civil Rights Under Law
(National Branch)

Address: 1401 New York Ave., NW, Suite 400
Washington, DC 20005

Website: www.lawyerscommittee.org

Phone: 202-662-8600
888-299-5227

Counties: Maryland, Washington, DC, Virginia

Intake: No walk-ins. Call or go online for appointment Monday–Friday 9:00 AM–5:00 PM. Note: Your submission of a written request for assistance will not establish an attorney-client relationship unless the Lawyers' Committee advises you otherwise. The Lawyers' Committee does not represent you and you remain responsible for all of your filing deadlines.

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Handles employment discrimination, fair housing issues, and immigration rights through class action lawsuits.


Language: English, Interpreters may be available.
**Legal Forms Helpline**  
*(Women's Law Center of Maryland, Inc.)*  

| **Address:** | 305 W. Chesapeake Ave., Suite 201  
|             | Towson, MD 21204 |
| **Website:** | [www.wlcmd.org/projects.html#legalformshelpline](http://www.wlcmd.org/projects.html#legalformshelpline) |
| **Phone:** | 800-818-9888  
|           | 877-293-2507 (Spanish)  
|           | 410-321-8761 (Women's Law Center of Maryland Office Line) |
| **Email:** | admin@wlcmd.org |
| **Counties:** | Statewide |
| **Intake:** | Helpline operates Tuesday, Wednesday, Friday 9:00 AM–12:30 PM,  
|             | Thursday 9:00 AM–4:00 PM |
| **Eligibility:** | None. This organization has no limiting eligibility criteria. |
| **Description:** | The Legal Forms Helpline is a free telephone service for people who are able to file their family law cases without representation by an attorney (pro se) because their cases are uncomplicated and uncontested. Experienced attorneys can assist callers understand the process or complete form pleadings. To speak with a Spanish-speaking attorney, call 1-877-293-2507, leave a message, and an attorney will return your call. |
| **Service:** | Child Support, Domestic Violence, Domestic Violence Legal Services, Family Law |
| **Language:** | English, uses language line as necessary |
Life Crisis Center, Inc.

Address: 314 Civic Ave.
Salisbury, MD 21801

Website: www.lifecrisiscenter.org

Phone: 410-749-8111
410-749-HELP (4357)

Email: info@lifecrisiscenter.org

Counties: Somerset, Wicomico, Worcester

Intake: Monday–Friday 9:00 AM–5:00 PM; Appointment required for legal services.

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Provides comprehensive services to victims of domestic violence, sexual assault, child abuse, and related issues. Also offers abuser intervention and supervised visitation services.

Service: Batterers’ Program, Children and Youth Services, Domestic Violence, Domestic Violence Counseling Services, Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter, General Information and Referral Services, Rape and Sexual Assault Crisis Services, Women

Language: English, Spanish, French, Uses Language Line as necessary
## Maryland Association of Non-Profit Organizations

**MANO**

**Address:** 1500 Union Ave., Suite 2500  
Baltimore, MD 21211

**Website:** www.marylandnonprofits.org

**Phone:** 410-727-6367  
301-565-0505

** Counties:** Statewide

**Intake:** Call 410-727-6367 for additional information.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Provides brief consultation to any nonprofit organization in the State of MD; and as a benefit of membership in MD Nonprofits, provides reduced rate hourly consultation to member nonprofits. Focus on startup, governance, nonprofit compliance with state and federal law.

**Service:** Community Organizations, Education/Information on Legal Issues, Employment, Legal Services for Non-Profit Organizations, Technical Assistance for member non-profits

**Language:** English
Maryland Coalition for Inclusive Education, Inc.

MCIE

Address: 7484 Candlewood Rd., Suite R
Hanover, MD 21076

Website: www.mcie.org

Phone: 410-859-5400
800-899-8837

Email: intake@mcie.org for legal representation inquiries

Counties: Statewide

Intake: No walk-ins. To schedule an appointment call 410-859-5400, ext. 118
Monday–Friday 9:00 AM–5:00 PM

Eligibility: Financial eligibility requirement (MLSC guidelines); Sliding fee scale dependent on income.

Description: MCIE is a statewide nonprofit organization dedicated to the inclusion of students with disabilities in their neighborhood schools. MCIE provides a variety of services to families and schools, such as individual advocacy services, information and referrals, consultations, and legal representation for families seeking less restrictive educational placements for their child. Also provides technical assistance to neighborhood schools who want to include students with disabilities.

Service: Education/Information on Legal Issues, Special Education

Language: English, Spanish
<table>
<thead>
<tr>
<th><strong>Maryland Commission On Civil Rights</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Address:</strong> 6 Saint Paul St., Suite 900</td>
</tr>
<tr>
<td>Baltimore, MD 21202</td>
</tr>
<tr>
<td><strong>Website:</strong> <a href="http://www.mccr.maryland.gov">www.mccr.maryland.gov</a></td>
</tr>
<tr>
<td><strong>Phone:</strong> 410-767-8050 (Office)</td>
</tr>
<tr>
<td>410-767-8600 (Clients)</td>
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<tr>
<td>800-705-3493 (Clients)</td>
</tr>
<tr>
<td><strong>Email:</strong> Enter complaints online through website</td>
</tr>
<tr>
<td><strong>Counties:</strong> Statewide</td>
</tr>
<tr>
<td><strong>Intake:</strong> Walk-ins Monday and Friday 9:00 AM–3:00 PM</td>
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<tr>
<td>All other times by appointment only.</td>
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<tr>
<td><strong>Eligibility:</strong> Requirements vary by jurisdiction.</td>
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<tr>
<td><strong>Description:</strong> Provides protection to Maryland citizens against unlawful employment, housing, public accommodation, and commercial discrimination based on race, color, religion, sex, age, national origin, marital status, disability, sexual orientation, and genetic information. This is an independent agency that serves individuals, businesses, and communities throughout the State.</td>
</tr>
<tr>
<td><strong>Service:</strong> Discrimination</td>
</tr>
<tr>
<td><strong>Language:</strong> English, Spanish</td>
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</table>
Maryland Crime Victims' Resource Center, Inc.

MCVRC

Address: 1001 Prince George's Blvd., Suite 750
Upper Marlboro, MD 20774

Website: www.mdcrimevictims.org

Phone: 301-952-0063
877-VICTIM-1 (877-842-8461)

Email: mail@mdcrimevictims.org; client intake also available through website

Counties: Statewide

Intake: Walk-in and by appointment Monday–Friday 9:00 AM–5:00 PM

Eligibility: MLSC guidelines for pro bono attorney services.

Description: Provides information and referrals related to being a victim of crime, education on victims’ rights, court accompaniment, direct legal representation for victims of crime in criminal court proceedings, post-criminal court proceedings, and assistance in applying for benefits. Also offers grief support group for homicide survivors.

Service: Children and Youth Services, Criminal Law, Domestic Violence, Domestic Violence Counseling Services, Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Education/Information on Legal Issues, Elderly, General Information and Referral Services, Immigration, Juveniles, Lawyer Referral Services, Mental Health, Victim/Witness Assistance, Crime Victims, Sexual Assault, Identity Theft & Fraud

Language: English, Uses Language Line as necessary
Maryland Department of Aging

MDOA

Address: 301 W. Preston St., Suite 1007
Baltimore, MD 21201

Website: www.aging.maryland.gov

Phone: 410-767-1100
800-243-3425
TYY: 800-735-2258

Counties: Statewide

Intake: Call Monday–Friday 8:30 AM–5:00 PM

Eligibility: Individuals aged 55 or over.

Description: Offers senior citizens free or low-cost assistance and referral services for civil legal issues such as abuse, housing, health care, health benefits, social services, Social Security benefits, disability benefits, veteran's benefits, guardianship, rights of nursing home residents, living wills, and durable power of attorney. These services are provided predominantly through local sub-grantees or field offices. Please call the local providers for your area directly or call the central office listed above and they can direct you to your local office. Accommodations/interpreters can be provided for Spanish-speaking clients.

Service: Elderly, Estates & Trust, Nursing Home Residents, Public Benefits

Language: English, Spanish (interpreters can be provided)
Maryland Department of Veteran's Affairs

MDVA

Address: 16 Francis St.
Annapolis, MD 21401

Website: www.mdva.state.md.us

Phone: 410-260-3838 (Outreach & Advocacy Program, Annapolis)
410-230-4444 (Veterans Service & Benefits Program, Baltimore)
301-884-8171 (Veterans Home Program, Charlotte Hall)

Email: mdveteransinfo@maryland.gov

Counties: Statewide

Intake: By appointment only. Call Monday–Friday 8:00 AM–4:30 PM

Eligibility: Must be a veteran.


Service: General Information and Referral Services, Veterans Rights and Benefits

Language: English
<table>
<thead>
<tr>
<th><strong>Maryland Disability Law Center</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>MDLC</strong></td>
</tr>
</tbody>
</table>

| **Address:** | 1500 Union Ave., Suite 2000 |
|             | Baltimore, MD 21211         |

| **Website:** | www.mdlclaw.org |

| **Phone:** | 800-233-7201 |
|            | 410-727-6352 ext.0 |
|            | TTY: 410-235-5387 |

| **Counties:** | Statewide |

| **Intake:** | Monday–Friday 9:00 AM–5:00 PM |

| **Eligibility:** | Any Maryland resident with a disability who also has a legal issue on their advocacy service plan. |

| **Description:** | Provides free information, referral, legal, and advocacy services to individuals with disabilities and their families. |

| **Service:** | Children’s Mental Health, Adult Mental Health, Developmental Disabilities, Education, Nursing Facilities, Special Education, Traumatic Brain Injury, Assistive Technology, Equal Opportunity to Public Programs, Voting Rights, Medicaid, Public Policy |

| **Language:** | English, Spanish |
Maryland Legal Aid Bureau

LAB

Address: 500 E. Lexington St.
Baltimore, MD 21202

Website: www.mdlab.org

Phone: 410-951-7777 (Office)
800-999-8904 (Hotline) Monday, Tuesday, Wednesday, Friday 9:30 AM–4:30 PM,
Thursday 9:30 AM–1:00 PM and 6:00 PM–8:00 PM

Counties: Statewide

Intake: Walk-in hours Monday, Wednesday, Friday 8:30 AM–1:00 PM
Otherwise call 800-999-8904 (Hotline) Monday, Tuesday, Wednesday, Friday
9:30 AM–4:30 PM, Thursday 9:30 AM–1:00 PM and 6:00 PM–8:00 PM

Eligibility: Financial eligibility requirement (Legal Aid Bureau guidelines).

Description: Provides free civil legal assistance to low-income individuals throughout the
state of Maryland. This includes residents of rural and urban settings, disabled
persons, children, seniors, farm workers, and those at risk of losing housing,
custody, health and income maintenance.

Service: Bankruptcy, Children and Youth Services, Child Support, Consumer Complaints –
General, Disabled Persons, Domestic Violence, Education/Information on Legal
Issues, Elderly, Employment, Estates & Trust, Family Law, Foreclosure, General
Civil Legal Services, Homeless Persons, Housing, Immigration, Juveniles,
Landlord/Tenant, Lawyer Referral Services, Migrant Workers, Nursing Home
Residents, Public Benefits, Senior Citizens, Special Education

Language: English, Spanish
Maryland Office of the People's Counsel

OPC

Address: 6 Saint Paul St., Suite 2102
Baltimore, MD 21202

Website: www.opc.state.md.us

Phone: 410-767-8150
800-207-4055

Email: info@opc.state.md.us

Counties: Statewide

Intake: Call Monday–Friday 8:00 AM–5:00 PM

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Advocates on behalf of the general public in Maryland utility rate and service matters before state and federal regulatory commissions, courts, and legislative bodies. Investigates and provides assistance regarding consumer utility service problems on behalf of the public. No fee for services.

Service: Consumer Complaints – General

Language: English, Spanish
Maryland Office of the Public Defender

OPD

Address: 6 Saint Paul St., Suite 1400
Baltimore, MD 21202

Website: www.opd.state.md.us

Phone: 410-767-8460
1-877-430-5187

Counties: Statewide

Intake: Call Monday–Friday 8:30 AM–5:00 p.m for intake times and locations.

Eligibility: Financial eligibility requirement.

Description: Provides defense counsel to persons who cannot afford a private attorney. Representation is provided in District Courts, Juvenile Courts, Circuit Courts, judicial bail reviews and related collateral hearings, Children in Need of Assistance (CINA), and termination of parental rights (TPR) cases. Trial Divisions are maintained in all Circuit, District, and Juvenile Courts throughout the State. Call directly for more information about Public Defender's offices around the state.

Service: Children and Youth Services, Criminal Law, Juveniles

Language: English, Spanish interpreter available
Maryland State Bar Association: 
Public Information Brochures

MSBA

Address: 520 W. Fayette St.
Baltimore, MD 21201

Website: www.msba.org/departments/commpubl/publications/brochures/index.htm

Phone: 410-685-7878 or 800-492-1964

Email: ANnorom@MSBA.org

Counties: Maryland, Washington, DC, Pennsylvania, Virginia

Intake: Monday–Friday 9:00 AM–4:00 PM

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Many consumer legal questions can easily be answered by this series of 24 easy-to-read free brochures designed to inform the public about common legal problems. They help people buy homes, file workers’ compensation, understand complex health benefit issues, and deal with domestic violence. Also help consumers know what to do when they receive a traffic ticket, are in a car accident, or are arrested. Available on www.msba.org by clicking on public resources. If interested in receiving the brochures contact Ashia Nnorom at ANnorom@msba.org or by calling. Attorneys must pay for the brochures.


Language: English
## Maryland State Bar Association: Speakers’ Bureau

**MSBA**

**Address:** 520 W. Fayette St.  
Baltimore, MD 21201

**Website:** www.msba.org/public/speakers.asp

**Phone:** 410-685-7878 or 800-492-1964

**Email:** lmuscara@msba.org

**Counties:** Maryland, Washington, DC, Pennsylvania, Virginia

**Intake:** Monday–Friday 9:00 AM–4:00 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** A collection of over 200 volunteer attorneys throughout the state who speak to the public about legal issues. 41 topics range from adoption, bankruptcy, and estate planning to taxes and the legal needs of senior citizens. The MSBA monitors judicial and legislative issues, offers legal education opportunities and promotes leadership within the legal profession. Any group interested in having a member of the Speakers’ Bureau visit their organization should contact Lisa Muscara at lmuscara@msba.org, call, or visit the website.

**Service:** Bankruptcy, Batterers’ Program, Children and Youth Services, Child Support, Community Organizations, Criminal Law, Disabled Persons, Discrimination, Domestic Violence, Elderly, Employment, Estates & Trust, Family Law, Foreclosure, LGBT Issues, General Civil Legal Services, Referral Services, Health Care and Public Health, HIV/AIDS, Housing, Immigration, Juveniles, Landlord/Tenant, Legal Services for Non-Profit Organizations, Mediation, Mental Health, Nursing Home Residents, Public Benefits, Rape and Sexual Assault Crisis Services, Senior Citizens, Special Education, Veterans Rights and Benefits

**Language:** English, Spanish
Maryland Vietnamese Mutual Association, Inc.  
(Association of Vietnamese Americans)

**Address:** 8121 Georgia Ave., Suite 503  
Silver Spring, MD 20910

**Website:** www.mdvietmutual.org

**Phone:** 301-588-6862

**Email:** info@mdvietmutual.org

**Counties:** Statewide

**Intake:** Call 301-588-6862 to schedule an appointment.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Provides translation services and linguistically and culturally appropriate direct services to Vietnamese Americans. Assists immigrants and refugees with permanent residency and the path to citizenship through naturalization forms, work permit forms, etc. Provides immigration assistance, representation, and referral services. Refers clients to services provided by the government or other non-profit partners. The Golden Age Project for Seniors (GAPS) links limited-English-proficiency seniors to health care resources that are vital to healthy aging.

Also hosts three annual events to promote cultural traditions, history, art, and language: the Tet Lunar New Year’s Festival, Health Fair, and Academic Awards Picnic for students ages K-12.

**Service:** Children and Youth Services, Elderly, Immigration, Public Benefits, Senior Citizens, Translation Services

**Language:** English, Vietnamese
Maryland Volunteer Lawyers for the Arts  

MdVLA

Address: 1500 Union Ave., Suite 1330
Baltimore, MD 21211

Website: www.mdvla.org

Phone: 410-752-1633

Email: info@mdvla.org

Counties: Statewide

Intake: Call 410-752-1633 for additional information.

Eligibility: Household income less than $40,000 for individuals; budget of less than $150,000 for organizations.

Description: Provides free or reduced fee legal assistance to art organizations and income-eligible visual, performing, and literary artists.

Service: Artists/Writers, Community Organizations, Lawyer Referral Services, Legal Services for Non-Profit Organizations

Language: English
Maryland Volunteer Lawyers Service

MVLS

Address: One N. Charles St., Suite 222
          Baltimore, MD 21201

Website: www.mvslaw.org

Phone: 410-539-6800 (Administrative)
        410-547-6537 or 800-510-0050 (Client Intake)

Email: info@mvslaw.org

Counties: Anne Arundel, Baltimore City, Baltimore County, Calvert, Carroll, Cecil, Charles, Frederick, Garrett, Harford, Howard, Saint Mary's, Somerset, Washington, Wicomico, Worcester

Intake: Call 410-547-6537 or 800-510-0050 Monday–Thursday 9:00 AM–1:00 PM or apply for legal help online at www.mvslaw.org or www.legalhelpmaryland.org and click 'Get Legal Help'

Eligibility: Financial eligibility requirement (MLSC guidelines).

Description: Provides free (and in some cases low cost) legal representation to Marylanders with limited income. Also provides free legal help for community-based nonprofits that are working to strengthen low-income communities in Maryland. Each eligible individual client is matched with a volunteer lawyer to provide quality representation.

Service: Bankruptcy, Community Organizations, Elderly, Employment, Estates & Trust, Family Law, Foreclosure, General Civil Legal Services, Housing, Landlord/Tenant, Legal Services for Non-Profit Organizations, Nursing Home Residents, Public Benefits, Senior Citizens

Language: English, Uses Language Line as necessary
Mental Health Association of Montgomery County

MHA

Address: 1000 Twinbrook Pkwy.
Rockville, MD 20851

Website: www.mhamc.org

Phone: 301-424-0656 (General Information)
301-738-CALL (2255) (24-Hour Hotline)
301-738-7176 (Military Helpline Information and Resources)

Email: info@mhamc.org

Counties: Montgomery

Intake: Call 301-424-0656 Monday–Friday 9:00 AM–4:30 PM or call 301-738-CALL (2255) 24-Hours

Eligibility: Must be resident of Montgomery County.

Description: Promotes mental wellness and supports those with mental illness by sponsoring and implementing advocacy, education, and community service programs. MHA currently manages 10 major direct service programs for children, teens, families, senior adults, and individuals with long-term mental illness.

Service: General Information and Referral Services, Mental Health

Language: English, Spanish, French
### Mid-Shore Council on Family Violence

**MSCFV**

**Address:** P.O. Box 5  
Denton, MD 21629

**Website:** www.mscfv.org

**Phone:** 800-927-4673 (24-hr Hotline)

**Email:** info@mscfu.org

**Counties:** Caroline, Dorchester, Kent, Queen Anne’s, Talbot

**Intake:** Call 800-927-4673 for additional information.

**Eligibility:** Residents of Caroline, Dorchester, Kent, Queen Anne’s, and Talbot counties.

**Description:** Provides services to victims of domestic violence in Caroline, Dorchester, Kent, Queen Anne’s, and Talbot counties. These services include a 24 hour hotline, crisis shelter, counseling, legal representation, crisis response to hospitals, information and referrals, Abuser Intervention Programs, and Transitional programs. All services provided in Spanish.

**Service:** Abuser Intervention Programs, Domestic Violence, Domestic Violence Counseling Services, Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter, General Information and Referral Services, Victim/Witness Assistance, Women

**Language:** English, Spanish
**Mid-Shore Pro Bono**

**MSPB**

**Address:** 8 S. West St.
Easton, MD 21601

**Website:** www.midshoreprobono.org

**Phone:** 410-690-8128

**Email:** info@midshoreprobono.org

**Counties:** Caroline, Dorchester, Kent, Queen Anne’s, Talbot

**Intake:** By appointment only. Call 410-690-8128 Monday–Friday 10:00 AM–4:30 PM for intake or to schedule an appointment at a Limited Representation Clinic.

**Eligibility:** Financial eligibility requirement (MLSC guidelines).

**Description:** Matches volunteer lawyers who provide quality civil legal services with low-income Marylanders in Caroline, Dorchester, Kent, Queen Anne’s, and Talbot counties. Volunteer lawyers represent clients in the following areas: consumer debt, foreclosure, small claims, child custody and/or visitation, legal separation, divorce, elderly family member(s), advanced medical directives, wills or probate, landlord/tenant disputes, guardianship, power of attorney, tort defense, and collaborative law. Mid-Shore Pro Bono also offers brief legal advice through Legal Services Clinics in all 5 Mid-Shore Counties.

**Service:** Bankruptcy, Children and Youth Services, Consumer Complaints – General, Elderly, Employment, Estates & Trust, Family Law, Foreclosure, General Civil Legal Services, General Information and Referral Services, Lawyer Referral Services, Senior Citizens, Veterans Rights and Benefits, Women

**Language:** English
Montgomery County Abused Persons Program

Address: 1301 Piccard Dr., Suite 1400, 1st Floor
Rockville, MD 20850

Website: www.montgomerycountymd.gov/hhs/indexnew.html

Phone: 240-777-4000 (24-Hour Crisis Center)
240-777-4673 (24-Hour Domestic Violence Hotline)
TTY: 240-777-4815 (24-Hour Crisis Center / Domestic Violence Hotline)

Email: hhsmail@montgomerycountymd.gov

Counties: Montgomery

Intake: Walk-in hours Monday–Friday 8:30 AM–4:00 PM All other times call 24 hour crisis hotline.

Eligibility: Must be resident of Montgomery County.

Description: Provides counseling, support, emergency services, and assistance with legal information and services for victims in Montgomery County. Crisis center 24 hours a day, 7 days a week located in same building (1301 Piccard Dr. Rockville, MD 20850). Admission to shelter through 24 hour crisis center.

Service: Domestic Violence, Domestic Violence Counseling Services, Domestic Violence Legal Services, Domestic Violence Shelter, Education/Information on Legal Issues, General Information and Referral Services, Victim/Witness Assistance, Women

Language: English, Spanish
Montgomery County Family Justice Center

**Address:**
600 Jefferson Plaza, Suite 500
Rockville, MD 20852

**Website:**
www.Montgomerycountymd.gov/FJC

**Phone:**
240-773-0444 (Office)
240-777-4000 (24-Hour Crisis Hotline)
410-889-7884 (English 24-Hour Hotline)
410-554-8480 (Spanish 24-Hour Hotline)

**Counties:**
Montgomery

**Intake:**
Walk-in hours Monday–Friday 8:30 AM–5:00 PM, no appointment necessary. All other times call 24-hour crisis hotline.

**Eligibility:**
Must be resident of Montgomery County.

**Description:**
Provides free services such as counseling, court accompaniment, legal services, referral services, shelter placement, criminal investigations, and emergency protective orders to victims of partner abuse and domestic violence in Montgomery County. Also has child assessment center.

**Service:**
Domestic Violence, Domestic Violence Counseling, Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Shelter Placement, Immigration, Translation Services, Victim/Witness Assistance, Criminal Investigation, Emergency Protective Orders, Child Assessment Center

**Language:**
English, Spanish, Farsi
Montgomery County, Maryland,  
Bar Foundation, Inc. Pro Bono Program  

MCBF

Address: 27 West Jefferson St.  
Rockville, MD 20850

Website: www.montbar.org

Phone: 301-340-2534 (Bar Foundation)  
301-279-9100 (Lawyer Referral)  
301-424-3454 (Bar Association)

Counties: Montgomery

Intake: Call 301-279-9100 Monday–Friday 9:00 AM–1:00 PM for an appointment or information about the four (4) brief legal advice clinics operating in Montgomery County.

Eligibility: Financial eligibility requirement (MLSC guidelines). Must be resident of Montgomery County.

Description: Matches volunteer lawyers who provide quality, no-cost civil legal services with low-income Montgomery County residents. In addition, the Pro Bono Program operates several legal advice clinics where low-income residents can obtain free legal advice in a walk-in setting. Clients must arrive in the first half hour of the legal advice clinic for client registration.

Service: Bankruptcy, Consumer Complaints – General, Employment, Family Law, General Civil Legal Services, General Information and Referral Services, Immigration, Landlord/Tenant, Wills, Power of Attorney

Language: English, Spanish
Multi-Ethnic Domestic Violence Project
(Women's Law Center of Maryland, Inc.)

MEDOVI

Address: Circuit Court for Baltimore City, Room 100
111 N. Calvert St.
Baltimore, MD 21202

Website: www.wlcmd.org/projects.html#multiethnic

Phone: 410-396-3294

Email: admin@wlcmd.org

Counties: Statewide

Intake: Monday–Friday 8:30 AM–4:30 PM

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Assists foreign born victims of domestic violence or sexual assault with obtaining legal status independent of their abuser, through VAWA self-petitions or U Visas.

Service: Domestic Violence Legal Services, Immigration

Language: English, Uses Language Line as necessary
National Association of the Deaf

NAD

Address:     8630 Fenton St., Suite 820
             Silver Spring, MD 20910

Website:    www.nad.org

Phone:       301-587-1788 or 301-328-1443 (Voice/VP)
             TTY: 301-587-1789

Email:       nad.info@nad.org

Counties:   Maryland, Washington, DC, Pennsylvania, Virginia

Intake:     Email nad.info@nad.org for additional information, specific intake times, and locations.

Eligibility: None. This organization has no limiting eligibility criteria.

Description: The nation's premier civil rights organization of, by and for deaf and hard of hearing individuals in the United States of America. Safeguards the civil and accessibility rights of deaf and hard of hearing individuals. Provides general legal information regarding civil rights for deaf and hard of hearing individuals. Provides legal referrals for those seeking help with legal matters. On a discretionary basis accepts a small amount of high-impact legal cases for litigation.

Service:   Disabled Persons, Discrimination

Language:  English, American Sign Language
National Federation for the Blind

NFB

Address: 200 E. Wells St. (at Jerrigan Place)
Baltimore, MD 21230

Website: www.nfb.org

Phone: 410-659-9314

Email: nfb@nfb.org or pmaurer@nfb.org

Counties: Maryland, Washington, DC, Virginia

Intake: Monday–Friday 8:00 AM–5:00 PM

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Promotes and protects the rights of the blind through information services, legislative advocacy, and litigation. Informs blind individuals of available governmental and private services, as well as facts about laws and regulations concerning them. Works to change legislation that discriminates against the blind. Uses volunteer attorney for litigation.

Service: Disabled Persons, Discrimination, Education/Information on Legal Issues, General Information and Referral Services

Language: English
National Labor Relations Board
Region 5 - Baltimore

NLRB

Address: Bank of America Center, Tower II
100 S. Charles St., 6th Floor, Suite 600
Baltimore, MD 21201

Website: www.nlrb.gov

Phone: 410-962-2822 (Local)
1-866-667-NLRB (6572) (National)

Counties: Maryland, Washington, DC, Delaware, Northern Virginia, Pennsylvania, and West Virginia

Intake: Monday–Friday 8:15 AM–4:45 PM Walk-ins welcome.

Eligibility: Does not accept clients in the traditional sense, but exerts jurisdiction over private employers in the counties listed above.

Description: The National Labor Relations Board is an independent federal agency vested with the power to safeguard employees' rights to organize or join together for mutual aid and protection and to determine whether to have unions as their bargaining representative. The Agency also acts to prevent and remedy unfair labor practices committed by private sector employers and unions.

Service: Employment, General Information and Referral Services

Language: English, Spanish
National Organization of Veterans' Advocates, Inc.

NOVA

Address: 1425 K St., NW, Suite 350
          Washington, DC 20005

Website: www.vetadvocates.org

Phone: 202-587-5708
       877-483-8238

Email: kandriano@vetadvocates.org

Counties: Nationwide

Intake: No walk-ins. Call Monday–Friday 9:00 AM–5:00 PM

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Refers individuals seeking service-connected disability compensation benefits to
             private-practicing attorneys and non-attorney agents in their area.

Service: General Information and Referral Services, Lawyer Referral Services, Veterans
         Rights and Benefits

Language: English
# National Veteran's Legal Services Program

**NVLSP**

**Address:** P.O. Box 65762  
Washington, DC 20035

**Website:** www.nvlsp.org

**Phone:** 202-265-8305

**Email:** info@nvlsp.org

**Counties:** Maryland, Washington, DC, Pennsylvania, Virginia

**Intake:** No walk-ins. Call 202-265-8305 Monday–Friday 8:00 AM–4:30 PM If no answer leave a message or visit website.

**Eligibility:** Veteran or active duty.

**Description:** Assists lawyer and non-lawyer advocates who represent veteran's or active duty military personnel for free. Helps them obtain the federal benefits they have earned through their service to this country.

**Service:** Direct Legal Services, Referral Services, Veterans Rights and Benefits

**Language:** English, Spanish
Office of Civil Rights and Wage Enforcement

Address: 10 N. Calvert St., Suite 915
         Baltimore, MD 21202

Website: www.baltimorecity.gov/Government/BoardsandCommissions/OfficeofCivilRights
         andWageEnforcement/CommunityRelationsCommission.aspx

Phone: 410-396-3141

Email: Alvin.Gillard@Baltimorecity.gov

Counties: Baltimore City

Intake: Walk-in or call Monday–Friday 8:30 AM–4:30 PM

Eligibility: Discrimination by company/agency must have taken place in Baltimore City,
however client does not have to be resident of Baltimore City.

Description: Designated to enforce Article 4 of the Baltimore City Code, which prohibits
discrimination on the basis of race, national origin, sex, and physical or mental
disability.

Service: Civil Rights, Discrimination, Employment, LGBT Issues, Physical or Mental Health,
         Women

Language: English, Interpreters available upon request
Office of Consumer Protection, Montgomery County

Address: 100 Maryland Ave., Suite 330
          Rockville, MD 20850

Website: www.montgomerycountymd.gov/consumer

Phone: 240-777-3636

Email: consumerprotection@montgomerycountymd.gov

Counties: Montgomery

Intake: Walk-in hours Monday–Friday 8:30 AM–5:00 PM

Eligibility: Must be resident of Montgomery County or the consumer transaction must have occurred in Montgomery County.

Description: Investigates and resolves consumer protection disputes regarding most consumer transactions in Montgomery County. Enforces consumer protection laws prohibiting unfair and deceptive trade acts in the marketplace. Handles complaints regarding auto repair/sales, home improvement, retail sales, credit/financial issues, advertising/warranty issues, and consumer scams. Provides assistance regarding disputes in condominiums and Home Owner Associations. Office does not serve as private legal counsel to consumers.

Service: Consumer Complaints – General

Language: English, Spanish
Office of Human Rights, Montgomery County Council

Address: 21 Maryland Ave., Suite 330
Rockville Memorial Library, 3rd Floor
Rockville, MD 20850

Website: www.montgomerycountymd.gov/humanrights

Phone: 240-777-8450
TTY: 240-777-8480

Email: county.council@montgomerycountymd.gov

Counties: Montgomery

Intake: Complaints may be filed by phone or in the office Monday–Friday 8:30 AM–5:00 PM No appointment necessary. Complaints may also be filed by calling 311, the county’s service call center.

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Investigates incidents of hate/violence and complaints of discrimination. Victims of hate/violence crimes can seek compensation for replacement of property through the County's Partnership Fund. Provides leadership, advocacy, education, and support for fair housing practices in Montgomery County.

Service: Discrimination, Victim/Witness Assistance, Employment, Housing, Public Accommodation

Language: English, Spanish, Chinese
Office of Landlord/Tenant Affairs, Montgomery County

OLTA

Address: 100 Maryland Ave., 4th Floor
Rockville, MD 20850

Website: www.montgomerycountymd.gov/dhca

Phone: 240-777-0311

Email: olta.intake@montgomerycountymd.gov

Counties: Montgomery

Intake: Monday–Friday 8:30 AM–5:00 PM  No appointment necessary.

Eligibility: To file a complaint you must live or have lived in Montgomery County.

Description: Provides advice, information, and mediation services to landlords and tenants in Montgomery County. Complaints may be referred to the Commission on Landlord/Tenant Affairs for adjudication if staff is unable to negotiate settlement.

Service: Landlord/Tenant, Mediation

Language: English, Spanish, Interpreters available upon request and by appointment for languages other than Spanish.
<table>
<thead>
<tr>
<th><strong>Office of Special Counsel for Immigration-Related Unfair Employment Practices</strong></th>
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</table>
| **Address:** | U.S. Department of Justice Civil Rights Division  
950 Pennsylvania Ave., N.W., OSC, NYA 9000  
Washington, DC 20530 |
| **Website:** | www.justice.gov/crt/about/osc |
| **Phone:** | 202-616-5594 (Office)  
800-255-7688 (Worker Hotline)  
800-255-8155 (Employer Hotline) |
| **Email:** | osccrt@usdoj.gov |
| **Counties:** | Statewide |
| **Intake:** | Call 800-255-7688 (Worker Hotline) or 800-255-8155 (Employer Hotline)  
Monday–Friday 9:00 AM–5:00 PM |
| **Eligibility:** | None. This organization has no limiting eligibility criteria. |
| **Description:** | Investigates charges of discrimination in employment based upon citizenship status and national origin. Investigates charges of document abuse and unlawful dismissal. Has a screening process that is immediately available to take calls in over 140 languages. |
| **Service:** | Immigration Related Discrimination, Employment |
| **Language:** | All |
Pro Bono Counseling Project, Inc.

Address: 110 West Rd., Suite 202
Baltimore, MD 21204

Website: www.probonocounseling.org

Phone: 877-323-5800
       410-825-1001

Counties: Statewide

Intake: Call for additional information or to schedule an appointment.

Eligibility: Individuals living and/or working in Maryland who are uninsured, underinsured, have limited resources, and need mental health care.

Description: Assists clients to receive free mental health therapy with licensed providers throughout Maryland who volunteer their services. Therapists will not go to court, give testimony, or submit records to the court.


Language: English, Spanish, French, Greek, Hebrew, German
Protection Order Advocacy and Representation Project (Women's Law Center of Maryland, Inc.)

POARP

Address: Circuit Court for Baltimore City, Room 100
111 N. Calvert St.
Baltimore, MD 21202

Website: www.wlcmd.org/projects.html#protectionorder

Phone: Baltimore City: 410-783-0377
Baltimore County: 410-887-3162
Carroll County: 410-386-2440

Email: admin@wlcmd.org

Counties: Baltimore City, Baltimore County, Carroll

Intake: Walk-in or call Monday–Friday 8:30 AM–4:30 PM

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Represents victims of intimate partner domestic violence in civil protective order and peace order hearings in Baltimore City, Baltimore County, and Carroll County Circuit Courts. Attorneys represent people who have been abused by an intimate partner (current or past boyfriend/girlfriend, current or ex-spouse) in proceedings to obtain protection orders, enforce protection orders through contempt, and modify existing protection orders. Provides information and referral services. There is no charge for assistance through this project.

Service: Domestic Violence, Domestic Violence Legal Services

Language: English, Uses Language line as necessary
Public Justice Center

PJC

Address: 1 N. Charles St., Suite 200
          Baltimore, MD 21201

Website: www.publicjustice.org

Phone: 410-625-9409

Email: info@publicjustice.org (not for legal assistance or legal advice)

Counties: Statewide

Intake: By appointment only. Call 410-625-9409 for legal services, information, or referrals.

Eligibility: Financial eligibility requirement (MLSC guidelines).

Description: Works with people and communities to change the laws, practices, and institutions that cause injustice, poverty, and discrimination. Current projects include advocating for health care reform, tenants' rights, workers' rights, immigrants' rights, the reduction or elimination of laws that automatically charge and jail youth as adults, and the creation of a right to counsel in civil cases.

Provides legal representation or advice for:

- Tenants who are at risk of eviction because of nonpayment of rent, substandard housing conditions, or their landlord's foreclosure;
- Low-wage workers who are not being paid their legal wages or are "misclassified" as independent contractors;
- Students with problems enrolling in public school or getting necessary services because they are homeless.

Service: Education/Information on Legal Issues, Employment, Homeless Persons, Landlord/Tenant

Language: English, Spanish
Rape Crisis Intervention Service of Carroll County

RCIS

Address: 224 North Center St., Room 102
Westminster, MD 21157

Website: www.rapecrisiscc.org

Phone: 410-857-0900
410-857-7322 (24-Hour Hotline)

Email: info@rapecrisiscc.org

Counties: Carroll

Intake: Monday–Thursday 9:00 AM–5:00 PM, Friday 9:00 AM–4:00 PM
Walk-ins welcome.

Eligibility: Victim of sexual violence; Aged 12 or older.

Description: Provides free counseling and support services to Carroll County victims of sexual violence and their families. Offers prevention education programs and professional training in order to eliminate sexual violence through education and advocacy.

Service: General Information and Referral Services, Rape and Sexual Assault Crisis Services, Women

Language: English, Translators available for non-English speaking clients
## Senior Helpline

| **Address:** | 12320 Parklawn Dr.  
|             | Rockville, MD 20852 |
| **Website:** | www.accessjca.org |
| **Phone:**   | 301-255-4200 (Maryland)  
|             | 703-425-0999 (Virginia) |
| **Counties:** | Maryland, Virginia |
| **Intake:**  | Call 301-255-4200 for additional information. |
| **Eligibility:** | Individuals aged 60 or over. |
| **Description:** | Helpline provides information and assistance to senior citizens in Maryland and Virginia through a wide range of programs including information services, transportation options, adult day programs, connect the generations (enables children and older adults to collaborate and become friends), employment training and placement, and computer skills development. |
| **Service:**  | Elderly, Education/Information on Legal Issues, General Information and Referral Services, Nursing Home Residents, Senior Citizens |
| **Language:** | English, Translation services available online at www.accessjca.org/ |
Senior Legal Services, Baltimore City

**SLS**

**Address:** 111 N. Calvert St., Suite 631
Baltimore, MD 21202

**Website:** www.baltimoreseniorlegalservices.org

**Phone:** 410-396-1322

**Email:** info@baltimorebar.org

**Counties:** Baltimore City

**Intake:** Monday–Friday 9:30 AM–5:00 PM

**Eligibility:** Baltimore City residents aged 60 or over.

**Description:** Program staff and volunteer attorneys provide advice and consultation, direct representation, and education/outreach services to Baltimore City seniors aged 60 or over. SLS is a joint program of the Bar Association of Baltimore City and the Baltimore Bar Foundation, Inc.

**Service:** Consumer Complaints – General, Elderly, Estates & Trust, General Civil Legal Services, Housing, Landlord/Tenant, Nursing Home Residents, Public Benefits, Senior Citizens

**Language:** English
Sexual Assault Crisis Center

Address: 1517 Ritchie Hwy., Suite 101 (or Suite 201) Arnold, MD 21012

Website: www.aahealth.org/programs/behav-hlth/sexual-assault

Phone: 410-626-7800 (Administration)
       410-222-RAPE (7273) (24-Hour Sexual Assault Crisis Hotline)
       410-222-6800 (24-Hour Domestic Violence Crisis Hotline)

Counties: Anne Arundel

Intake: Walk-in 8:30 AM–8:00 PM

Eligibility: Must be resident of Anne Arundel County or must file in Anne Arundel County.

Description: Provides services to victims of rape, sexual assault, sexual abuse, and domestic violence in Anne Arundel County.

Service: General Information and Referral Services, Rape and Sexual Assault Crisis Services

Language: English, Spanish
Sexual Assault Legal Institute

SALI

Address: P.O. Box 8782
P.O. Box 8782
Silver Spring, MD 20907

Website: www.mcasa.org

Phone: 301-565-2277
1-877-496-SALI (7254)

Counties: Statewide

Intake: Call 301-565-2277 to schedule an appointment.

Eligibility: Eligibility requirements vary depending upon type of case.

Description: Provides direct legal services to survivors of sexual assault, including child sexual abuse. Legal assistance is provided in civil and criminal cases. Case must be related to sexual assault (civil, administrative, or crime victims rights).

Service: Criminal Law, Domestic Violence Legal Services, Education/Information on Legal Issues, Family Law, LGBT Issues, General Civil Legal Services, Immigration, Rape and Sexual Assault Crisis Services, Victim/Witness Assistance, Women.

Language: English, Spanish, Hindi, Urdu
Sexual Assault/Spouse Abuse Resource Center, Inc.

SARC

Address: P.O. Box 1207
          Bel Air, MD 21014

Website: www.sarc-maryland.org

Phone: 410-836-8431 (Office)
       410-836-8430 (24 Hour Helpline)

Email: information@sarc-maryland.org

Counties: Harford

Intake: Services available by appointment (call 24 hour helpline) or walk-in.

Legal Program: Monday & Friday 8:30 AM–4:30 PM; Tuesday, Wednesday, Thursday 8:30 AM–6:00 PM

Counseling services: Monday–Thursday 8:30 AM–8:00 PM

Eligibility: Generally no limiting eligibility criteria; Financial eligibility requirement (MLSC guidelines) for divorce/custody cases.

Description: Assists adult and children victims of domestic violence, sexual assault, and stalking through counseling services (group and individual); legal services (including representation and advocacy); safe house services (a 28-bed emergency shelter); community outreach and education services; and a 24 hour helpline. Also provides abuser/batterer counseling.

Service: Batterers’ Program, Child Support, Domestic Violence, Domestic Violence Counseling Services, Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter, Education/Information on Legal Issues, Family Law, Food Distribution, General Information and Referral Services, Immigration, Rape and Sexual Assault Crisis Services, Victim/Witness Assistance

Language: English, Spanish, Translation services available for other languages
Sixty Plus Legal Program

**Address:** c/o Maryland Senior Legal Hotline, Legal Aid Bureau, Inc.
500 E. Lexington St.
Baltimore, MD 21202

**Website:** www.msba.org/sec_comm/sections/elder/public_serv.asp

**Phone:**
- **Baltimore City:** Bar Association of Baltimore City Lawyer Referral and Information Service 410-539-3112
- **Baltimore County:** Baltimore County Bar Association 410-337-9100
- **Montgomery County:** Montgomery County Lawyer Referral Service 301-279-9100
- **All Other Counties:** Maryland Senior Legal Helpline / Legal Aid Bureau 410-951-7760, or 800-999-8904 ext. 7760, or 800-396-4213

**Counties:** Statewide

**Intake:** Call Monday–Friday 9:00 AM–4:30 PM to schedule an appointment.

**Eligibility:** Financial eligibility requirement (MLSC guidelines). Individuals aged 60 or over.

**Description:** The Elder Law Section of the MSBA co-sponsors the Sixty Plus Legal Program (preparation of simple wills, advance directives, and deeds for seniors with low and moderate incomes) and the Medical Assistance Long Term Care Representation Program (representation of individuals improperly denied nursing home Medicaid coverage). The Sixty Plus Legal Program, for all parts of the state except Baltimore County, Baltimore City, and Montgomery County, is administered by The Legal Aid Bureau's Maryland Senior Legal Helpline.

**Service:** Elderly, Estates & Trust, Lawyer Referral Services, Senior Citizens, Wills, Living Wills, Powers of Attorney, Small Estates, Deed Changes

**Language:** English, Spanish Interpreters Available
Southern Maryland Center for Family Advocacy

SMCFA

Address: P.O. Box 760
        Hollywood, MD 20636

Website: www.smcfa.net

Phone: 301-373-4141

Email: questions@smcfa.net

Counties: Calvert, Charles, Saint Mary's

Intake: Monday–Thursday 8:30 AM–12:00 PM and 12:30 PM–4:30 PM
        Friday– 8:30 AM–12:00 PM and 12:30 PM–3:30 PM


Description: Matches eligible clients in need of legal representation in family law matters with a free or reduced fee attorney. Handles cases involving domestic issues, divorce, custody, name changes, and protective order hearings.

Service: Domestic Violence, Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter, Family Law, Lawyer Referral Services, Women

Language: English
Spanish Legal Forms Helpline
(Women's Law Center of Maryland, Inc.)

Address: 305 W. Chesapeake Ave., Suite 201
Towson, MD 21204

Website: www.wlcmd.org/projects.html#legalformshelpline

Phone: 877-293-2507
800-818-9888 (English)
410-321-8761 (Women's Law Center of Maryland Office Line)

Email: admin@wlcmd.org

Counties: Statewide

Intake: Call 1-877-293-2507 and leave a message. An attorney will return your call.

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Assists Spanish-speaking litigants who are filing a family law case without an attorney to complete the required domestic relations forms.

Service: Child Support, Family Law

Language: English, Spanish, Uses Language line as necessary
Spanish Speaking Community of Maryland, Inc.

**Address:** 8519 Piney Branch Rd.
Silver Spring, MD 20901

**Phone:** 301-587-7217
301-587-7218

**Counties:** Maryland, Washington, DC, Pennsylvania, Virginia

**Intake:** Walk-in hours Monday–Thursday 8:30 AM–5:00 PM, Friday 8:30 AM–2:00 PM, Saturday 8:00 AM–1:00 PM (1st and 3rd Saturday of each month).

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** La "Comunidad" provides guidance on available resources regarding health care, housing, employment, education, and immigration.

The immigration team assists with U-Visas, petitions, citizenships, renewal of residency, and Dream Act. Also offers free legal consultations on immigration issues. The employment law team assists with the recovery of wages for those who have been unfairly compensated regardless of U.S. status.

**Service:** Domestic Violence, Employment, General Information and Referral Services, Health Care, Housing, Immigration, Lawyer Referral Services, Translation Services

**Language:** English, Spanish
<table>
<thead>
<tr>
<th><strong>St. Ambrose Housing Aid Center</strong></th>
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<tbody>
<tr>
<td><strong>Address:</strong> 321 E. 25th St.</td>
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<tr>
<td>Baltimore, MD 21218</td>
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<tr>
<td><strong>Website:</strong> <a href="http://www.stambros.org">www.stambros.org</a></td>
</tr>
<tr>
<td><strong>Phone:</strong> 410-366-8550</td>
</tr>
<tr>
<td><strong>Email:</strong> <a href="mailto:legal@stambros.org">legal@stambros.org</a></td>
</tr>
<tr>
<td><strong>Counties:</strong> Baltimore City, Central Maryland</td>
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<tr>
<td><strong>Intake:</strong> Monday–Friday 9:00 AM–3:30 PM</td>
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<td><strong>Eligibility:</strong> Financial eligibility requirement.</td>
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<tr>
<td><strong>Description:</strong> Provides advice and representation for low and moderate income residents on housing related issues.</td>
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<tr>
<td><strong>Service:</strong> Foreclosure, Housing, Landlord/Tenant</td>
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<tr>
<td><strong>Language:</strong> English, Translators available for non-English speaking clients</td>
</tr>
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</table>
## Tahirih Justice Center

| **Address:** | 6402 Arlington Blvd., Suite 300  
|             | Falls Church, VA 22042 |
| **Website:** | www.tahirih.org |
| **Phone:** | 571-282-6161 |
| **Email:** | justice@tahirih.org |
| **Counties:** | Maryland, Washington, DC, Virginia |
| **Intake:** | No walk-ins. By appointment only.  
|             | Clients from Baltimore call Thursday 10:00 AM–2:00 PM  
|             | Clients from Northern Virginia, Washington, DC, and the Greater Washington Area call Tuesday 10:00 AM–2:00 PM  
|             | General Office Hours: Monday–Friday 9:00 AM–5:30 PM |
| **Eligibility:** | Immigrant women. |
| **Description:** | Provides a combination of direct social services and pro bono legal services to immigrant women and girls. Issues include family law, immigration and gender based asylum, domestic violence, and human trafficking. |
| **Service:** | Domestic Violence, Domestic Violence Counseling Services, Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter, General Information and Referral Services, Immigration, Rape and Sexual Assault Crisis Services, Victim/Witness Assistance |
| **Language:** | English, Spanish, French. Interpreters available upon request for other languages |
TESS: Takoma Park-East Silver Spring Community Service Center

Address: 8513 Piney Branch Rd.
          Silver Spring, MD 20901

Website: volunteer.truist.com/mcvc/org/10584388144.html

Phone: 301-565-7675

Counties: Montgomery

Intake: Pro Bono Program 1st and 3rd Wednesday of every month 6:00 PM–7:00 PM
        Center walk-in hours Monday–Friday 9:00 AM–11:00 AM  By appointment only
        Monday–Friday 1:00 PM–3:00 PM

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Bilingual (Spanish/English) staff provides information and assistance, referrals to
government and private resources and services, helping community members
with applications for rental and energy assistance, childcare assistance,
emergency services, food stamps support, health services and other supportive
services to Montgomery County residents.

Service: General Information and Referral Services, Immigration, Public Benefits

Language: English, Spanish
<table>
<thead>
<tr>
<th><strong>GLCCB</strong></th>
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| **Address:** 241 W. Chase St.  
Baltimore, MD 21201 |
| **Website:** www.glccb.org |
| **Phone:** 410-777-8145 |
| **Counties:** Baltimore City, Baltimore County |
| **Intake:** Call 410-777-8145 Monday–Friday 10:00 AM–6:00 PM for additional information. |
| **Eligibility:** None. This organization has no limiting eligibility criteria. |
| **Description:** Provides referrals to attorneys in civil and criminal cases generally at full fee. Limited legal advice through volunteer attorneys of GLCCB. Holds support groups and social groups. |
| **Service:** Community Organizations, Criminal Law, Discrimination, General Information and Referral Services, Lawyer Referral Services, LGBT Issues, Mental Health |
| **Language:** English |
U.S. Equal Employment Opportunity Commission

**EEOC**

**Address:** Baltimore District/City Crescent Building  
10 S. Howard St., 3rd Floor  
Baltimore, MD 21201

**Website:** www.eeoc.gov/field/baltimore/index.cfm

**Phone:** 800-669-4000 (General or to file a complaint)  
866-408-8075 (Existing business)  
TTY: 800-669-6820

**Counties:** Statewide

**Intake:** Call Monday–Friday 8:30 AM–5:00 PM  
Walk-in Monday–Thursday 8:30 AM–3:00 PM and Friday 9:00 AM–12:00 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Responsible for enforcing federal laws that make it illegal to discriminate against a job applicant or an employee because of the person's race, color, religion, sex (including pregnancy), national origin, age (40 or older), disability or genetic information. It is also illegal to discriminate against a person because the person complained about discrimination, filed a charge of discrimination, or participated in an employment discrimination investigation or lawsuit.

**Service:** Alternative Dispute Resolution, Disabled Persons, Discrimination, Employment, Mediation

**Language:** English
University of Maryland Francis King Carey School of Law Clinical Law Program

Address: Clinical Law Office
500 W. Baltimore St.
Baltimore, MD 21201

Website: www.law.umaryland.edu/programs/clinic/clinic_life.html

Phone: 410-706-3295 or 410-706-7214

Counties: Statewide

Intake: Call 410-706-3295 for appointment.

Eligibility: Financial eligibility requirements vary. Call for additional information.

Description: Under the supervision of experienced lawyers and professors, Rule 16 student attorneys provide no-cost legal representation to Maryland residents on a wide variety of legal issues.


Clinical Programs:
- Access to Justice Clinic:
  - Effective Assistance of Counsel at Bail
  - ADR/Mediation Clinic
  - Appellate Advocacy Clinic
  - Appellate/Post Conviction Clinic
  - Civil Rights of Persons with Disabilities Clinic
  - Community Development & Recovery: LTP
  - Community Justice Clinic
  - Consumer Protection Clinic
  - Drug Policy and Public Health Strategies Clinic
  - Environmental Law Clinic

- Gender Violence Clinic
- Health Care Delivery/Child Welfare Legal Issues Clinic
- Immigration Clinic
- Intellectual Property Law Clinic
- Juvenile Law, Children’s Issues & Legislative Advocacy Clinic
- Landlord Tenant Clinic: LTP
- Low Income Taxpayer Clinic
- Public Health Law Clinic
- Re-Entry of Ex-Offenders: LTP

Language: English, Spanish
University of Maryland Francis King Carey School of Law Clinical Law Program: Center for Dispute Resolution

C-DRUM

Address: 500 W. Baltimore St.
Baltimore, MD 21201

Website: www.cdrum.org

Phone: 410-706-3295
410-706-4272
410-706-3274

Email: cdrum@law.umaryland.edu

Counties: Charles, Dorchester, Frederick, Garrett, Harford, Howard, Kent, Montgomery, Prince George's, Queen Anne’s, Saint Mary's, Somerset, Talbot, Washington, Wicomico, Worcester, Washington, DC

Intake: By appointment only. C-DRUM operates Monday–Friday 9:00 AM–5:00 PM. Email or phone calls accepted anytime.

Eligibility: Financial eligibility requirements vary. Call for additional information.

Description: Promotes the use of appropriate dispute resolution throughout Maryland. Provides general conflict resolution services including mediation and facilitation to individuals and organizations. Trains individuals, organizations, and students on conflict resolution skills and mediation techniques. Provides funds to Maryland public schools for the implementation of conflict resolution education programs. Conducts research and scholarship on conflict resolution topics and issues.

Service: Children and Youth Services, Alternative Dispute Resolution, Mediation

Language: English
University of Maryland Francis King Carey
School of Law Clinical Law Program:
Community Development and Recovery Clinic

Address: 500 W. Baltimore St.
Baltimore, MD 21201

Website: www.law.umaryland.edu/programs/clinic

Phone: 410-706-3295

Counties: Baltimore City, Baltimore County, Montgomery, Prince George's

Intake: Call 410-706-3295 Monday–Friday 9:00 AM–4:00 PM

Eligibility: Financial eligibility requirements vary. Call for additional information.

Description: Provides legal services for community-based organizations (formation, tax
exemption, legal aspects of operation, transactions, compliance); and regarding
housing, accountable development, foreclosure/reuse of foreclosed properties,
public-private agreements.

Service: Community Organizations, Legal Services for Non-Profit Organizations

Language: English
University of Maryland Francis King Carey School of Law Clinical Law Program: JustAdvice®

Address: 500 W. Baltimore St., Suite 360
Baltimore, MD 21201

Website: justadvice.wordpress.com

Phone: 410-929-4809

Email: JustAdvice@law.umaryland.edu

Counties: Baltimore City, Somerset, Wicomico, Worcester

Intake: To schedule an appointment call 410-929-4809 or email JustAdvice@law.umaryland.edu.

Eligibility: None. This organization has no limiting eligibility criteria.

Description: For a $10 fee attorneys provide brief 30-minute legal advice on a wide variety of civil and criminal matters. The JustAdvice Program is a limited-scope legal advice service and should not be considered a substitute for representation.


Language: English, Spanish, Interpreters available upon request for other languages.
Veterans Consortium Pro Bono Program

Address: 2101 L St. NW, Suite 420
          Washington, DC 20037

Website: www.vetsprobono.org

Phone: 202-628-8164
       888-838-7727

Email: mail@vetsprobono.org

Counties: Maryland, Washington, DC, Pennsylvania, Virginia

Intake: Call 202-628-8164 for additional information.

Eligibility: Veterans or qualified family members.

Description: Provides assistance to unrepresented veterans or their family members who have filed appeals at the U.S. Court of Appeals for Veterans Claims (Court). Anyone whose case is not accepted by the Program will receive substantive legal advice about his or her case and an explanation as to why the Pro Bono Program cannot place the appeal with a volunteer attorney.

Service: Veterans Rights and Benefits

Language: English, Spanish
Victim Assistance and Sexual Abuse Program

VASAP

Address: 1301 Piccard Dr., Suite 4100
Rockville, MD 20850

Website: www.vasap.org

Phone: 240-777-1355 (Office)
240-777-4357 (24-Hour Crisis Line)
TTY: 240-777-1347

Email: vasap@montgomerycountymd.gov

Counties: Montgomery

Intake: No walk-ins. By appointment only.

Eligibility: Must be resident of Montgomery County.

Description: Provides services to victims of crimes, their families, and significant others. VASAP serves victims of sexual assault, homicide, DWI, hate crimes, harassment and childhood abuse.

Service: Domestic Violence, Domestic Violence Counseling Services, Domestic Violence Legal Services, Victim/Witness Assistance, Women

Language: English, Spanish, French
**Walden-Sierra  
(Walden Behavioral Health – Crisis Intervention/Addiction Trauma Counseling)**

<table>
<thead>
<tr>
<th><strong>Address:</strong></th>
<th>30007 Business Center Dr.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Charlotte Hall, MD 20622</td>
</tr>
<tr>
<td><strong>Website:</strong></td>
<td><a href="http://www.waldensierra.org">www.waldensierra.org</a></td>
</tr>
<tr>
<td><strong>Phone:</strong></td>
<td>301-997-1300 (Services &amp; Staff)</td>
</tr>
<tr>
<td></td>
<td>301-863-6661 (24-Hour Hotline)</td>
</tr>
<tr>
<td></td>
<td>888-912-7366 (24-Hour Hotline)</td>
</tr>
<tr>
<td><strong>Counties:</strong></td>
<td>Southern Maryland</td>
</tr>
<tr>
<td><strong>Intake:</strong></td>
<td>Call Monday–Thursday 9:00 AM–8:00 PM, Friday 8:00 AM–4:00 PM or 24 hour hotline. Walk-ins accepted but suggested to call first.</td>
</tr>
<tr>
<td><strong>Eligibility:</strong></td>
<td>Program eligibility varies. Call for additional information.</td>
</tr>
<tr>
<td><strong>Description:</strong></td>
<td>Provides mental health, substance use, crisis, and trauma recovery support services to children and adults. MVA classes available.</td>
</tr>
<tr>
<td><strong>Service:</strong></td>
<td>Mental Health, Victim/Witness Assistance, Women, Crisis Intervention, Addiction/Trauma Counseling</td>
</tr>
<tr>
<td><strong>Language:</strong></td>
<td>English, Spanish interpreters available</td>
</tr>
</tbody>
</table>
Washington Lawyers Committee for Civil Rights and Urban Affairs (Local branch of Lawyers' Committee for Civil Rights)

Address: 11 DuPont Circle, NW, Suite 400
          Washington, DC 20036

Website: www.washlaw.org

Phone: 202-319-1000
       800-299-8308

Email: WLC@washlaw.org

Counties: Washington, DC

Intake: By appointment only. Monday–Friday 9:00 AM–5:30 PM

Eligibility: None. This organization has no limiting eligibility criteria.

Description: Provides pro bono direct legal services and some class action services to those needing assistance with issues pertaining to Equal Employment Opportunity, Fair Housing, Immigrant and Refugee rights (different than Immigration), Disability Rights, and Prisoners rights.

Service: Equal Employment Opportunity, Fair Housing, Immigrant and Refugee rights (different than Immigration), Disability Rights, Prisoners’ rights

Language: English, Spanish
Whitman-Walker Health Legal Services Program

Address: 1701 14th St., NW
          Washington, DC 20009

Website: www.whitman-walker.org

Phone: 202.745.7000, 202-939-7627

Email: lbrubaker@whitman-walker.org
       info@whitman-walker.org (general)
       appointments@whitman-walker.org

Counties: Maryland, Washington, DC, Virginia

Intake: Monday–Friday 9:00 AM–5:30 PM Recommended to call first, but walk-ins accepted.

Eligibility: No limiting eligibility criteria for most programs.

Description: Assists persons living with HIV/AIDS in the Washington metropolitan area to understand and enforce their rights in the workplace, obtain access to affordable and nondiscriminatory health care, protect their medical privacy, obtain disability income through Social Security and insurance policies if they were too sick to work, navigate U.S. immigration laws if they were non-citizens, safeguard their own and their families’ futures with appropriate wills, advance healthcare directives and powers of attorney, and obtain relief from debt. Services also available to HIV-negative medical clients of Whitman-Walker and to LGBT persons encountering discrimination or needing assistance with health/disability insurance, public benefits, immigration, or wills and advance healthcare directives. Also do name/gender change work for transgender population in MD, DC, and VA.


Language: English, Spanish
**Women's Law Center of Maryland, Inc.**

**WLC**

**Address:** 305 W. Chesapeake Ave., Suite 201  
Towson, MD 21204

**Website:** www.wlcmd.org

**Phone:** 410-321-8761

**Email:** admin@wlcmd.org

**Counties:** Statewide

**Intake:** Monday–Friday 8:30 AM–4:30 PM

**Eligibility:** Eligibility requirements vary depending upon type of case.

**Description:** Provides representation for victims of domestic violence in protective order hearings. Provides representation to foreign-born victims of domestic violence in immigration matters. Provides brief information and advice regarding family law and employment law through hotlines. Matches eligible clients with free attorneys for family law cases.

**Service:** Child Support, Domestic Violence Legal Services, Education/Information on Legal Issues, Employment, Family Law, Immigration, Women

**Language:** English, Uses Language line as necessary
World Relief Baltimore Immigration Legal Clinic

WRBIC

Address: 7 E. Baltimore St.
Baltimore, MD 21202

Website: www.worldrelief.org/page.aspx?pid=2896

Phone: 410-244-0002

Email: proby@wr.org – or – adixon@wr.org

Counties: Maryland, Washington, DC, Delaware, Pennsylvania, Virginia

Intake: Walk-in consultations (Spanish speaking) on Tuesdays, must arrive by 9:30 AM, first come, first served. $60.00 consultation fee.

Walk-in consultations (non-Spanish speaking) on Wednesdays, must arrive by 9:30 AM, first come, first served. $60.00 consultation fee.

Eligibility: No limiting eligibility criteria for consultations, however representation limited to low income individuals.

Description: Advises and represents immigrants and their families in any immigration matter other than employment-based immigration. Includes applying for permanent residence and work permits, petitioning for family members to remain or reunite with them in the U.S., applying for naturalization, and removal proceedings.

World Relief and the University of Maryland Francis King Carey School of Law offer free legal consultations at the law school every 1st and 3rd Friday of the month for immigration court proceedings (removal/deportation). Must arrive by 9:30 AM, first come, first served. Clients should bring any necessary documents with them to free consultation.

Service: Immigration

Language: English, Spanish, French, Portuguese
YWCA Annapolis and Anne Arundel County

Address: 1517 Ritchie Hwy., Suite 201
Arnold, MD 21012

Website: www.annapolisywca.org

Phone: 410-626-7800
410-222-6800 (Domestic Violence Hotline)
410-222-7273 (Domestic Violence Hotline)

Counties: Anne Arundel

Intake: No walk-ins. Call domestic violence hotline at 410-222-6800 or 410-222-7273

Eligibility: Must be resident of Anne Arundel County.

Description: Assists domestic violence victims in Anne Arundel County. Services include shelter and legal representation for securing a protective order. YWCA may also arrange for counseling, referrals for legal assistance in domestic violence and sexual assault/rape cases, and legal advice on divorce and separation cases.

Service: Domestic Violence, Domestic Violence Counseling Services, Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter, Rape and Sexual Assault Crisis Services, Victim/Witness Assistance, Women

Language: English, Interpreters may be available upon request
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